

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 30 May 2019.

I am pleased to confirm the following.

1. How many attendances to your organisation were coded as NFA (no fixed address) per year in 2015, 2016, 2017, and 2018?

2015 – 180 patients 623 attendances
2016 – 117 patients 235 attendances
2017 – 67 patients 149 attendances
2018 – 99 patients 232 attendances

2. Does your organisation have (a) a documented pathway for supporting homeless patients; or (b) a housing officer (or similar); or (c) a supply of clean clothes to offer homeless people? If yes to (a), (b), or (c) please provide details.

The organisation will sign post individuals to the local Council Offices on discharge if they are homeless and have full capacity/deemed appropriate and safe to present themselves at the Council.

The Trust has a Nursing Discharge team who would support ensuring individuals have appropriate links to agencies and liaise with other multi professionals prior to discharge.

3. How many patient referrals to a local housing authority under the Homelessness Reduction Act 2017 has your organisation made since 1 October 2018?

The Trust does not record this information in a central location. To obtain this information would entail trawling through patient records which would require permission and exceed the appropriate time limit.

4. What is your organisation doing, or planning to do, to support homeless

patients or to comply with the Homelessness Reduction Act 2017?

The organisation has close working relationships with the local Council. Housing/Homelessness has been discussed as a work stream via various Safeguarding groups attended by a number of professionals from all agencies.

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-Ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.