

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

Please detail the number and type of complaints made to the End of Life Care Strategy Group in the last three years. Please break the information down into complaints per month (where possible) and whether the complaint was to do with eg poor communication, issues to do with consent or the care itself etc. Where recorded, please also detail the outcome of the complaint.

I can confirm Milton Keynes University Hospital do not have an End of Life Care Strategy Group.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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'Re-use of Public Sector Information Regulations' and best practice.