

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 26 April 2019.

- **Breakdown of the number of reports of 'phishing' / scam emails reported to your trust over the last three financial years**
- **Additionally, if possible, could you provide some detail on the nature/categories of the reports? E.g. scam email, request for money etc.**
- **And any information on financial losses from the public due to these incidents?**

The Trust does not record this information.

Staff are given training in Phishing and ways to spot such emails; this is part of the Trust's cyber security policies. The Trust also has Cyber Security systems in place to monitor rouge activity across our network.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-Ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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