

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 01 July 2019.

I am pleased to confirm the following.

- 1. Please tell me how much is owed to the trust by overseas visitor patients (this is for all years, not just 2019). £493013**
- 2. Please tell me the largest amount owed to date by one patient. £32258**
- 3. If possible, please tell me which year, they were treated in, which department and their country of nationality. 2018, Pakistan, Stroke**
- 4. Please tell me how many overseas visitor managers and overseas visitor officers are currently employed by the trust. 1**
- 5. Please tell me whether the trust contracts any debt collection firms to collect the money from overseas patients who owe money to the trust. Yes**
- 6. If possible, please provide the names of these firms. - CCI**
- 7. If possible, please state how much the trust paid to these debt collection firms in 2018/19. £12,220. 07**
- 8. Please state how much was collected by the trust from overseas visitors in a) 2018/19 and b) 2017/19 - Income is stated in the annual accounts**

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-Ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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