

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 11 July 2019.

I am pleased to confirm the following.

**Does your Trust/organisation permit clinicians to communicate about patients or other clinical matters (for example, a junior doctor discussing a patient with a consultant) using an instant messaging app (for example, WhatsApp, Forward, Siilo, Medicbleep, Skype for Business, Vocera, Rainbow)?**

Yes.

**If yes, what is/are the names of the apps/devices?**

MS Teams. Various devices including, Desktops/Laptops/Apple IOS.

**If applicable, do your clinicians use their personal devices, or those provided by your Trust/Trust/organisation for the purposes referenced in question 1(for example, the ASCOM 'Myco 2')?**

We use Trust owned as well as BYOD.

**If such devices are provided by your Trust/organisation for use by clinicians, what is the make and model of each device?**

iPads & iPods, Dell Laptops, Cybernet AIO.

**5. If your Trust/organisation does not use any such app or device, please state whether your Trust/organisation is considering their use, stating which apps and/or devices are being considered.**

NA

**6. Please state whether your Trust/organisation has an instant messaging, or related policy.**

Yes.

**7. Please attach your Trust/organisation's instant messaging, or related policy.**

This information can be found on the MKUH website:

<https://www.mkuh.nhs.uk/about-us/public-documents/trust-policies>

**8. Please state whether your Trust/organisation has carried out a Data Protection Impact Assessment (DPIA) for:**

**Instant messaging generally for the purposes mentioned in question 1.**

No

**Specific instant messaging apps/devices (each, if more than one) for the purposes mentioned in question 1.**

No

**9. Please enclose the DPIAs referred to in question 8.**

N/A

**10. If not included in your DPIA, please enclose your standard operating procedure and/or policies which specify how information is separated and, if necessary, extracted from the apps/devices where:**

**A valid access request (e.g. patients, police etc.) is made for all patient information contained on the apps/devices.**

N/A (all data regarding patients would be transferred to medical records as per the IG policy)

**A valid access request is made for the personal data of a user of the apps/devices.**

N/A (all data regarding patients would be transferred to medical records as per the IG policy)

**11. Please state the number of reported incidents (categorised, if possible) concerning the devices/apps (each, if more than one).**

Nil

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-Ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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