

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 07 August 2019.

I am pleased to confirm the following.

- 1. Are your domestic services currently provided by “in house” staff or by an external contractor?**

Domestic Services are “in-house” services

- 2. How many WTE domestic staff do you currently have?**

We currently have 97.22 contracted Domestic staff

- 3. How many WTE domestic supervisors do you have?**

We currently have 5.82 contracted Domestic Supervisors

- 4. Do you operate a 24 hour service?**

Yes, we provide a 24 hour service

- 5. What % of your staff are paid according to AFC terms and conditions, and what % are paid via an external contractor (if applicable)?**

100% of staff

- 6. Who cleans and decontaminates your beds, mattresses and equipment?**

All domestic equipment, we clean, and all nursing equipment is cleaned by the Nursing staff. In an infection clean, we would clean the bed space after the linen has been removed. We also clean non-infectious areas called ‘Exit Cleans’. Nursing staff also do this on some wards and they would clean the items as above

- 7. Do you use HPV,UV or steam? If yes when do you use it?**

No, we do not use these.

**8. How do you manage your “special cleans”?**

If this is related to infection areas, we have staff that are able (and trained) to do this. If a ward requires a ‘Special Clean’, the ward will bleep the Supervisor who will then document the call and hand it over to a member of staff. Sometimes the allocated Domestic staff member for that ward is able to carry out the clean

**9. Do you cross charge departments for any consumables, if yes which consumables?**

Currently this is not done but we are looking at this process and will start to cross charge departments, etc in due course

**10. How many hours a day would you allocate to cleaning an average ward of 30 beds?**

On an average ward, we would allocate between 6.5 and 7.5 hours of cleaning a day

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-Ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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