

Request under Freedom of Information Act 2000

I am pleased to confirm the following.

1. The number of occasions where a doctor shift in your accident and emergency departments was left unfilled

The Trust does not record this information.

2. The number of complaints made by doctors at your accident and emergency departments due to having to fill rota shift absences. Please provide a copy of the text of each complaint.

Nil.

3. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by agency workers. Please state the cost of this to your trust in each of these years.

16/17 - £1,514,765

17/18 - £755,167

18/19 M11 YTD - £245,442

Unfortunately we are unable to provide the number of occasions rota shift gaps have been filled as we only record the number of hours filled, we have provided this information instead. We are also unable to separate between agency workers and members of staff, therefore the figures below are for both.

Month	No of hours
Sep-17	1388
Oct-17	1814
Nov-17	1732
Dec-17	1802
Jan-18	2047
Feb-18	2111
Mar-18	2501
Apr-18	2314
May-18	2612
Jun-18	2321
Jul-18	2500
Aug-18	1356
Sep-18	994

Oct-18	1132
Nov-18	1142
Dec-18	1796
Jan-19	1601
Feb-19	1685

4. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by staff working additional shifts. Please state the cost of this to your trust in each of these years.

16/17; £536,166

17/18; £1,308,959

18/19 M11 YTD; £1,556,694

Please see Q3 for number of hours staff and agency workers filled rota shift gaps.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator

For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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