

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

- **Do you use Digital Dictation? If yes, could you please answer the following questions:**

- **Name of the supplier & product?** Big Hand
- **What procurement method (if any) was used to obtain this system i.e. what framework?** Competitive Tender
- **The contract start date?** November 2011
- **The contract end data?** November 2019
- **The total contract value?** £27,000
- **What is the name and position of the key internal stakeholder for this service?** Outpatient Services Manager

- **Do you use Speech Recognition? If yes, could you please answer the following questions:**

The Trust does not currently use a Speech recognition service

- **Do you use Outsourced Transcription? If yes, could you please answer the following questions:**

- **Name of the supplier?** Scribetech
- **What procurement method (if any) was used to obtain this system i.e. what framework?** SBS Framework
- **The contract start date?** April 2006
- **Volume of letters per month?** £6500
- **What is the name and position of the key internal stakeholder for this service?** Outpatient Services Manager

- **What suppliers do you use for the following health information systems?**

- **PAS (Patient Administration System)** Cerner
- **EPR (Electronic Patient Record)** Cerner
- **eDMS (Electronic Document Management System)** C Cube Solutions

- **Do you use mobile devices? If yes, could you please answer the following questions:**

What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)?

Corporately owned IOS and Android devices.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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