

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

- 1. The number of sickle cell patients admitted to Trust hospitals per year, between the years 2008 and 2018**

610

Please note for this question we are only able to provide data from 01/01/2014 – 31/12/2018

- 2. Of these patients, how many were admitted via A&E and how many admitted via planned care settings (such as hospital outpatient or clinic appointments and day unit hospital admission)**

A&E – 205

Elective – 199

Other non-elective – 321

Please note the following:-

For this question we are only able to provide data from 01/01/2014 – 31/12/2018.

The patients will be counted more than once when split by admission method, if the patient has been admitted in this time period with more than one admission method.

- 3. The number of Thalassaemia patients admitted to Trust hospitals per year, between the years 2008 and 2018**

266. Please note for this question we are only able to provide data from 01/01/2014 – 31/12/2018.

- 4. Of these patients, how many were admitted via A&E and how many admitted via planned care settings (such as hospital outpatient or clinic appointments and day unit hospital admission)**

A&E – 73

Elective – 97

Other non-elective – 137

Please note the following:-

For this question we are only able to provide data from 01/01/2014 – 31/12/2018.

The patients will be counted more than once when split by admission method, if the patient has been admitted in this time period with more than one admission method.

**5. The number of complaints received by the Trust, per year between 2008-2018 regarding the care and treatment of sickle cell patients**

The Trust identifies complaints by a number and not the reason for the complaint, therefore to gather the information you require would mean that each record would need to be accessed. This would contravene the Data Protection Act and therefore the Trust relies on an absolute exemption under Section 40. This would also exceed the time and fees limit.

**6. The number of complaints received by the Trust, per year between 2008-2018, regarding the care and treatment of Thalassaemia patients**

As Above

**7. Has the trust implemented any changes to care of Thalassaemia and Sickle Cell patients in response to any complaints throughout the 10 year period**

As Above

**8. The number of specialist Sickle Cell & Thalassaemia clinics or centres operating within trust hospitals**

The Trust has a weekly Friday morning clinic, in addition one Friday per month a consultant and nurse attend from Oxford to carry out yearly patient reviews.

**9. The number of specialist haematologists and nurses working within these Sickle Cell & Thalassaemia clinics or centres**

MKUH has one haematologist who specialises in Sickle Cell and Thalassaemia. Additionally, 1 consultant and 1 nurse from Oxford once a month for one AM clinic.

Please note the above does not include paediatric clinics.

**The number of specialist haematologists and nurses working within trust hospitals as a whole**

As above. The Trust is currently in the process to recruit a 0.8 WTE nurse for this adult service at Milton Keynes University Hospital.

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the  
'Re-use of Public Sector Information Regulations' and best practice.