

**Request under Freedom of Information Act 2000**

I am pleased to confirm the following.

**In your financial accounts for the financial year 2017/18 did you have a section for “losses and special payments?”**

Yes

**1. If so how much money was accounted for in the 2017/2018 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective or when the loss took place.)**

This information can be found on the Trusts website at <https://www.mkuh.nhs.uk/about-us/public-documents/annual-reports>

**2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.**

Three largest losses in FY18	
Description of loss/claim	Amount
Counselling sessions	1,360.00
Reimbursement of external treatment	1,132.50
Lost Dentures	850.00

**3. What was the biggest loss written off in 2017/18 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital the majority where the majority of the bill was incurred.**

Amount	Department	Country
9,963.00	Maternity	South Africa
9,963.00	Maternity	Pakistan

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
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