

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

### **UNDERSTANDING CURRENT SOFTWARE SYSTEMS IN PLACE IN URGENT CARE CENTRES**

#### **Question 1**

**How many Tier 3 A&Es does your trust currently have?**

0

#### **Question 2**

**2a) Who set up the Tier 3 A&Es?**

**2b) Are they run in partnership with an out-of-hours care provider like Care UK or Vocare?**

**2c) Is there a contract in place for partnership?**

**[Yes or No]**

**2d) If yes, what is the expiry date of the contract?**

N/A

#### **Question 3**

**3a) What Patient Management Software system is used to document the details of an individual presenting at your Tier 3 A&E?**

**[Please acknowledge that if different systems are used, which Tier 3 A&E uses which system]**

**3b) Who is the provider of the Patient Management Software system?**

**3c) When does your current Patient Management Software contract expire?**

**3d) What is the annual cost for using your chosen Patient Management Software?**

**3e) With which other systems in your trust is the Patient Management Software interoperable with?**

**[Please list all which are interoperable]**

**3f) Does your Patient Management Software interoperate with any Primary Care Systems (e.g. SystemOne or EMIS Web)?**

**3g) Does your Patient Management Software interoperate with any Electronic Patient Record Systems within your trust or outside it? [Yes or No]**

**3g1) If yes, which can you name the Electronic Patient Record Systems it interoperates with?**

**3h) What does the Patient Management Software permit in terms of data sharing (push data / pull data)?**

N/A

**Question 4**

**4a) Which patient triage system is used in the Tier 3 A&E?**

**[Please indicate if this is different from the Patient Management Software]**

**4b) When does the contract with your current provider expire?**

**4c) What is the annual cost for using your chosen patient triage system?**

N/A

**Question 6**

**6a) Does your trust use a Patient-Level Resource Management Software?**

**6b) Who is the provider of the Patient-Level Resource Management Software?**

**6c) When does your current Patient-Level Resource Management Software contract expire?**

**6d) What is the annual cost for using your chosen Patient-Level Resource Management Software?**

**6e) With which other systems in your trust is the Patient-Level Resource Management Software interoperable with?**

The information requested can be found at [https://www.mkuh.nhs.uk/wp-content/uploads/2018/10/IT\\_FOI\\_Answers.pdf](https://www.mkuh.nhs.uk/wp-content/uploads/2018/10/IT_FOI_Answers.pdf)

**Question 7**

**7a) Does your trust use a Staff Planning Software?**

Yes

**7b) Who is the provider of the Staff Planning Software?**

Allocate Software

**7c) When does your current Staff Planning Software contract expire?**

30/05/2019

**7d) What is the annual cost for using your chosen Staff Planning Software?**

£23,246.79

**7e) With which other systems in your trust is the Staff Planning Software interoperable with?  
[Please list all which are interoperable]**

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**Question 8**

**8a) How many Tier 2 A&Es does your trust currently have?**

0

**8b) Does the Tier 2 A&E have a Patient Management Software system?**

N/A

**If yes, please answer the following questions**

- 8b1) Who is the provider of the Patient Management Software?**  
**8b2) When does your current Patient Management Software contract expire?**  
**8b3) What is the annual cost for using your chosen Patient Management Software?**  
**8b4) With which other systems in your trust is the Patient Management Software interoperable with?**

N/A

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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