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Date: 21 August 2018

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***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 13 August 2018.

I am pleased to confirm the following.

**1. Does the Pathology Laboratory in your organisation use Demand Management to manage Pathology requests?**

Yes

**2. If the Pathology Laboratory does not make use of Demand Management, why not?**

N/A

**3. If the Pathology Laboratory does make use of Demand Management, what methods do you use? EG. Is it carried out at time of request, using a function of electronic requesting software or are unnecessary requests screened out once the sample reaches the laboratory?**

Some rules on the Order communication system ICE to inform requesters before they place the request. Some tests are vetted by our consultants who then contact GPs and discuss the tests requested.

**4. Which Pathology disciplines use demand management the most?**

Biochemistry and Haematology

**5. What tests is demand management most frequently used for?**

The Trust does not record this information.

**6. How many samples / requests did the Pathology Laboratory in your organisation process last year ([April 17-March 18](#))?**

The Trust does not record this information.

**7. How many samples / requests were not tested due to being screened out by using demand management techniques? How is this measured?**

The Trust does not record this information.

**8. Does your organisation promote demand management to clinical staff who request pathology tests? How is it promoted?**

The Trust promotes Demand Management as much as possible with the resources given, however Consultants at the Trust offer support by providing advice and guidance.

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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