

Ref: 02953\_04127\_2018-07-03\_01  
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Standing Way  
Eaglestone  
Milton Keynes  
MK6 5LD  
Tel: 01908 660033  
[www.mkhospital.nhs.uk](http://www.mkhospital.nhs.uk)  
For people who have hearing loss  
Minicom 01908 243924

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 28 June 2018.

I am pleased to confirm the following.

**1. How many CDs does your department produce per annum for the distribution of patient images?\***

2288

**2. How many CDs does your department produce per annum for interested 3rd parties such as insurance companies or solicitors?\***

1300

**3. What is the cost of CD production for patient images, e.g. materials for your department per annum?\***

£2071.80

**4. What are the time/resource costs associated with CD production for patient images for your department per annum?\***

200 Hours

**5. What are the costs of postage/couriering of CDs of patient images for your department, per annum?\***

The Trust does not record this information centrally, to obtain this would entail going through patient records which would require permission and exceed the appropriate time limit.

**6. Please provide a breakdown of total costs of CDs for patient images to other hospitals for your department, per annum?\***

N/A

**7. Please provide a breakdown of total costs of CDs to patients for your department, per annum?\***

£894.64

**8. Please provide a breakdown of total costs of CDs to interested 3rd parties for your department such as insurance companies or solicitors, per annum?\***

£1177.16

**9. Are the CDs dispatched from your department that contain patient data consistently encrypted / password protected?\***

Yes

**10. Can you provide information on the number of CDs that are lost or misplaced before they reach the intended recipient?\***

No

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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