

Ref: 00465\_04004\_2018-04-06\_02  
Date: 06 April 2018

Standing Way  
Eaglestone  
Milton Keynes  
MK6 5LD  
Tel: 01908 660033  
[www.mkhospital.nhs.uk](http://www.mkhospital.nhs.uk)  
For people who have hearing loss  
Minicom 01908 243924

**Request under Freedom of Information Act 2000**

Thank you for your request for information which we received on 05 April 2018.

I am pleased to confirm the following:-

- 1. Please tell me whether the trust carries out routine identity checks on patients attending outpatient appointments to ascertain whether they are ordinarily resident in the UK.**

Yes

- 2. If yes, please answer the following questions:**

**A) Which patients undergo such checks? ( – eg all those attending first appointment for a new care pathway)**

Patients who are attending as a new referral , and trigger 'overseas' query e.g no NHS number, overseas address, no GP

**B) Please state what forms of documentation they have to provide? (eg passports, proof of address)**

Passport, proof of address

**C) What happens if they cannot provide proof of being ordinarily resident?**

They will be billed until they can provide evidence to support that they are a lawful ordinary resident in UK.

- 3. Please also state how many Overseas Visitor Managers (OVMs) or Overseas Visitor Officers (OVOs) are employed by the trust (Please state as Full Time Equivalent)**

1

- 4. Please state the highest bill which is still outstanding owed by an overseas visitor for a) 2017/18 to date and b)2016/17.**

17/18 (to date) £25485 Pakistan  
16/17 £15269 Ghana

**5. In relation to question 4, please broadly state the nature of the treatment (eg ophthalmology, kidney dialysis, obstetrics) and the nationality of the patient, if known.**

ITU / Renal  
Cancer

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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