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Date: 27 March 2018

Standing Way  
Eaglestone  
Milton Keynes  
MK6 5LD  
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[www.mkhospital.nhs.uk](http://www.mkhospital.nhs.uk)  
For people who have hearing loss  
Minicom 01908 243924

### **Request under Freedom of Information Act 2000**

Thank you for your request for information which we received on 26 March 2018.

I am pleased to confirm the following:

- 1) **Between 23rd October 2017 and 23rd March 2018, how many individuals who accessed NHS services in your Trust were incorrectly charged for NHS treatment having been incorrectly deemed not “ordinarily resident” in the UK and therefore not eligible for free NHS treatment? Broken down by:**
  - a) Month
  - b) The nationality of the individual
  - c) The medical treatment they received
  - c) The amount of money they were charged
  
- 2) **Between 23rd October 2017 and 23rd March 2018, how many individuals attempting to access NHS services in your Trust were incorrectly denied NHS treatment having been incorrectly deemed not “ordinarily resident” in the UK and therefore not eligible for free NHS treatment? Broken down by:**
  - a) Month
  - b) The nationality of the individual
  - c) The medical treatment they received
  - c) The amount of money they were charged

Please see table below in relation to both questions above.

Month	Country	Amount Cancelled	Treatment Not Available
Oct-17	SWE	-844	
Nov-17	LTU	-2091	
Nov-17	ROU	-2286	
Nov-17	LTU	-5479	
Jan-18	ROU	-4049	
Jan-18	ESP	-3086	
Jan-18	PRT	-234	
Jan-18	USA	-351	
Jan-18	POL	-1592	
Jan-18	PRT	-342	
Jan-18	POL	-191	
Feb-18	NGA	-5000	
Feb-18	AUT	-335	
Feb-18	LKA	-5471	

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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