

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

- 1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?**

Yes

- 2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?**

Datix Risk Management

- 3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?**

Yes

- 4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?**

Complaints, Claims, Risk Register and Safety Alerts

- 5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?**

£32,117.42

- 6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?**

2018/19	£33,723.31
2017/18	£32,117.42
2016/17	£30,588.00
2015/16	£29,131.50
2014/15	£20,252.40

(Prior to having Complaints, Claims & Safety Alerts modules)

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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