

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

**Can you please tell me how many patients have missed elective day surgery appointments in the last three years (2016, 2017 and 2018 to date) due to failing to turn up without notice?**

Please see attached spreadsheet

**Can you also tell me what quantifiable costs were incurred by the trust as a result of the patient failing to attend their scheduled appointment?**

The Trust does not record this information.

**If possible, I would also like to know the type of surgery involved (eg, skin biopsies, cataracts, etc) in these cases?**

Please see attached spreadsheet

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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