

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 14 September 2018.

I am pleased to confirm the following.

1. In each of the years 2013 to 2018, please give the amount paid to UK Parking Ltd to manage car parking at MK Hospital.

The Trust does not make any payments to UKPC.

1. How are parking fees distributed - does the whole amount go to MK Hospital, or to the contractor (UK Parking Ltd), or is it split among both parties? If split, please give the percentage share each receives.

All parking fees are collected directly by and retained by MKUH.

2. How are 'excess parking' charges distributed - does the whole amount go to MK Hospital, or to the contractor (UK Parking Ltd), or is it split among both parties? If split, please give the percentage share each receives.

All excess parking charges are collected by and retained by UKPC.

3. In each of the years 2013 to 2017 and for Jan - Aug 2018:

a. how many complaints about parking did MK Hospital receive?

Please note the Trust does not hold information prior to 2015.

2015 – 12

2016 – 12

2017 – 47

Jan to Aug 2018 – 26

b. how many excess parking charge notices (including charges for breach of parking rules, etc.) were issued by UK Parking Ltd?

2013 – 2851

2014 – 3262

2015 – 2107

2016 – 1871

2017 – 3420

2018 – 4190

c. how many excess parking charge notices were paid?

The Trust does not record this information.

d. how many excess parking charge notices were cancelled / withdrawn?

2013 – 465

2014 – 322

2015 – 272

2016 – 185

2017 – 300

2018 – 405

e. how many excess parking charge notices were referred to POPLA (Parking on Private Land Appeals) for adjudication?

The Trust does not record this information.

f. of the excess parking charge notices referred to POPLA, how many were upheld (ie. in favour of UK Parking Ltd) and how many were found in favour of the vehicle driver / owner?

The Trust does not record this information.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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