

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 14 September 2018.

I am pleased to confirm the following.

1) From 1st January 2017 – 31st December 2017 how much did your Trust spend of interpreting services?

Month	Total Invoiced Amount
Nov-17	£4,981.50
Dec-17	£6,923.50
Jan-18	£9,537.50
Feb-18	£7,156.25
Mar-18	£8,918.00
Apr-18	£9,021.25
May-18	£9,597.25
Jun-18	£7,536.00
Jul-18	£11,856.50
Aug-18	£8,724.50

2) Do you service interpreting requirements in-house or do you outsource to a third party company?

Outsource

3) If you use a third party to service interpreting requirement

a. What is the name of the organisation you outsource to?

The Big Word

b. is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?

Contract

c. if contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?

Oct 2018

d. please provide both dates if telephone and face to face interpreting are contracted separately

N/A

4) Who is the senior responsible officer for interpreting services at the Trust?

Nicola Jones

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.
