

Ref: 02863_04009_2018-04-18_01
Date: 18 April 2018

Standing Way
Eaglestone
Milton Keynes
MK6 5LD
Tel: 01908 660033
www.mkhospital.nhs.uk
For people who have hearing loss
Minicom 01908 243924

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 09 April 2018.

I am pleased to confirm the following.

1. During 2017 approximately how many samples were processed within your Blood Sciences laboratory (Biochemistry and Haematology)?

822,000

2. What percentage of Blood Sciences samples received in your laboratory require manual intervention to sub aliquot samples (please exclude automated sample transfers)?

4%

3. How many incidents related to mislabelling of samples were reported during 2017 in your organisation?

15

4. How many of these mislabelling incidents were laboratory errors?

4

5. How many of the laboratory sample labelling errors were due to transposition (or mislabelling) of one or more samples?

1

6. How many times did this result in incorrect results being assigned to a patient?

8

7. How many sample errors identified during 2017 resulted in a formal Root Cause Analysis investigation?

No formal RCA, however local RCA is undertaken in all investigations of laboratory errors

8. How many sample errors identified in your organisation during 2017 resulted in litigation?

None

Please note all of the information provided relates to Blood Sciences only.

Question 2 includes samples that are aliquoted for on-site testing. Samples that are aliquoted and referred off-site for testing are excluded.

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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