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Date: 04 April 2018

Standing Way
Eaglestone
Milton Keynes
MK6 5LD

Tel: 01908 660033

www.mkhospital.nhs.uk

For people who have hearing loss
Minicom 01908 243924

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 26 March 2018.

I am pleased to confirm the following:-

Question One: Does the Trust have a Patient Entertainment offering? Yes, in all applicable wards; Yes in some wards or No

Yes in some wards

If Yes in all or some wards:

Is the system free or charge for patients, or is the service chargeable for either all or some content?

The services is mostly chargeable, however there some free services in paediatrics

Does the system offer information services in addition to entertainment, for example nurse call or meal ordering?

No

Can you advise if you are under contract with a provider, and if so, who it is with and when that contract expires?

Hospicom with the contract expected to end in 2020

If No

Does the Trust have plans to implement a Patient Entertainment System and if so do you have an approximate date?

N/A

Are you considering additional services such as nurse call or meal ordering or solely entertainment?

No

Question Two

Are you able to provide a contact for Patient Entertainment for additional dialogue on the subject?

Individual staff details are exempt under Section 40, Personal Information (where disclosure may contravene the Data Protection Act) unless permission to release is given or the information is already in the public domain.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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