

Ref: 02784_03902_2018-02-21_01
Date: 21 February 2018

Standing Way
Eaglestone
Milton Keynes
MK6 5LD
Tel: 01908 660033
www.mkhospital.nhs.uk
For people who have hearing loss
Minicom 01908 243924

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 31 January 2018.

Please note Milton Keynes is a single site Trust.

The Trust uses Cisco Jabber for text messaging patients regarding their appointments this was included as part of our Network refresh, there is no specific cost for this.

Staff are informed at both Trust Induction and annual Information Governance Training that the use of social messaging apps is forbidden for sharing patient information.

Various policies within the Trust cover the use of Apps.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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