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Standing Way
Eaglestone
Milton Keynes
MK6 5LD
Tel: 01908 660033
www.mkhospital.nhs.uk
For people who have hearing loss
Minicom 01908 243924

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 12 February 2018.

I am pleased to confirm the following:-

1. The total income of the Trust each year.

This information can be found within the Trusts Annual Reports available via the website at http://www.mkhospital.nhs.uk/index.php?view=list&slug=annual-reports&option=com_docman&layout=table&Itemid=646

2. The number of overseas patients who were not entitled to NHS treatment, who were treated by the Trust. (under current overseas patient regulations).

The new regulations were introduced in October 2017 - the Trust does not differentiate between old and new regulations when raising invoices.

- 3. Of the patients data provided in question 2, the number of patients who still owe money to the Trust**
- 4. The total combined cost of treatment's that the Trust was entitled to recoup from those patients.**
- 5. The amount of money that has to date been recouped on behalf of the Trust from those patients.**

With regards to the 3 questions above the Trust can provide the total number of Overseas Visitors who were admitted as an emergency and billed, the total invoiced and the total amount recouped. Please see table below:

	No. overseas patients invoiced	Total charges invoiced £	*Total payments recovered £
2015/16	198	542908	73956
2016/17	191	480854	81925
2017/18 YTD	128	299750	59906

*Please note that these figures reflect the total amount recovered to date and may not be accurate to reflect actual financial in year recovery due to instalment plans, late payment offers through debt recovery or immigration interaction.

- 6. The methods used or the name of any debt collection agency, or other agencies currently hired by the Trust to recoup money from overseas patients who were not entitled to NHS treatment.**
- 7. Do they receive a fee for this role or do they receive a percentage of money recovered.**
- 8. When they were employed.**

Debts are pursued by an external debt recovery agency CCI and they receive a % of the monies recovered, they have been in place for the last 6 years.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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