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Date: 19 February 2018

Standing Way
Eaglestone
Milton Keynes
MK6 5LD
Tel: 01908 660033
www.mkhospital.nhs.uk
For people who have hearing loss
Minicom 01908 243924

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 02 February 2018.

In your financial accounts for the financial year 2016/17 did you have a section for "losses and special payments?"

If so how much money was accounted for in the 2016/2017 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)

I can confirm the information requested is available within the Trusts Annual Reports available via the website at http://www.mkhospital.nhs.uk/index.php?view=list&slug=annual-reports&option=com_docman&layout=table&Itemid=646

Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss. If one of these three biggest losses relate to an unpaid patient bill please state what department of the hospital the majority of the bill was incurred in.

Ward 14	Lost Hearing Aid	7A	F	3,495.00
A/E OBS Unit	Lost Hearing Aid	7A	F	2,795.00
A/E	Lost Dentures	7A	F	1,512.20

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,
Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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