



Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 17 January 2022.

I am pleased to confirm the following.

- 1. What software are you currently using for your website? WordPress
- 2. What team/individual is responsible for maintaining your website? The Communications and Engagement team
- 3. Do you work with an external supplier to maintain your website, if so when does your contract expire? Yes. The support contract is up for renewal on 31st July 2024
- 4. When did you last conduct an accessibility audit against your public website? December 2021
- What team/individual is responsible for digital accessibility across your public facing services? Multiple teams are responsible depending on the service.
- 6. What is your budget for digital accessibility? There is not a dedicated budget for digital accessibility – this work would be considered part of the budget for any digital product, programme or service.
- 7. What is your annual marketing/communications budget for creating content for residents?

There is no dedicated budget for marketing or content creation for external stakeholder - this work would be considered part of the budget for any specific programme or product.

8. Do you work with external marketing/communications suppliers to create content for your public facing services? Yes.

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns.

9. When was the last time you conducted a content audit on your website to remove outdated content?

There is currently a content audit in progress

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

> Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.