

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Monday 20th May 2024. I am pleased to confirm the following.

Copies of all trust policies related to violence by patients and/or their visitors against staff. Please include all policies related to the following:

Any physical, verbal, or sexual aggression, assault, or stalking.

Violence both experienced and witnessed by staff.

Any separate policies for different types of violence, different staff groups, or different phases of violence, e.g. during and following the event.

Copies of all trust policies/procedures related to the following post-violence measures, if not included within the above (1):

Immediate sanctions for aggressor(s) (e.g. discharge)

Processes for incident reporting

Processes for debrief with staff member(s) and/or aggressor(s)

Follow-up with aggressor(s) (e.g. accountability letter, behaviour contract)

Counselling or similar longer-term psychological support for staff member(s)

Incident investigation (e.g. root cause analysis) and feedback to relevant parties

Longer-term sanctions for aggressor(s) (e.g. card system)

Examples of processes for tailored management plans for patients with a known history of aggressive behaviour (including use of a flag/alert system)

Staff sickness absence and/or returning to work following work-related injury

The trust's most recent self-assessment against the NHS Violence Prevention and Reduction (VPR) Standard, including evidence showing the criteria have been met for each indicator. The compliance assessment template can be found in the VPR Standard published by NHS England, available here (template on pages 7-14):

<https://www.england.nhs.uk/publication/violence-prevention-and-reduction-standard/>

Please see attached document.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust,

Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
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