

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Thursday 4th April 2024. I am pleased to confirm the following.

When did the Trust initially begin migrating to M365/The Cloud?

These are different subjects. MKUH has made use of O365 for at least 6 years, which is now encompassed within our M365 licencing. All licencing for us is through a Large Account Reseller (LAR), with Microsoft/Government/NHS discounts. We have also made use of cloud infrastructure for a similar period and again our licencing is set by the supplier with government/NHS discounts.

Was an audit done before the Trust migrated to M365/The cloud, to understand what the Trust's requirements were?

MKUH had a good understanding of our environment/licences for end users and computer, via tools such as SMS/SCCM etc, which provided us knowledge of all devices, and software etc.

Many other Trust's have confirmed that they had an audit before initial migration occurred. Some confirmed that incentives were offered/given to them to encourage them to migrate. They have been happy to share the relevant details. I would expect your IT department would be aware if any incentives were given in order to encourage the Trust to migrate?

Licencing has changed over the time significantly, but again this is all through a LAR. Microsoft did provide additional support in a rebuild of our SCCM and Windows 10 environment/images.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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