



Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 05 April 2022.

I am pleased to confirm the following.

Can you please confirm the name of the providers you have for the following services?

Non-Emergency Patient Transport Services (NEPTS)

South Central Ambulance Service - the contract for this sits with the BLMK CCG

Any Ambulance services not included in the above, including any specialist services

AAMS and Med Express are the two that the Trust has used regularly over the past 3 years however we don't have contracts as they are used as short-term use.

Mental Health Transport Services

Mental health transport is on an ad-hoc basis provided by SCAS and MARS

Pathology Courier Services

TNT Sameday TNT Overnight City Sprint Royal Mail HaysDX Ambulance Bloodbikes

GP Runs: 2 Runs per day Mon-Fri Approx. 33 GP Surgery's listed on the run

No complaints.

Any other Courier Services

Age UK

Patient Taxi services – (for Taxis booked by the Trust are the providers CQC registered?)

Skyline Taxis

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns. GP Runs: Approx. 30-40 journeys per week

No complaints.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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