

**Request under Freedom of Information Act 2000**

Thank you for your request for information which we received on 20 January 2023.

I am pleased to confirm the following.

- 1. What was the total loss written off by your Trust in 2021/22 (regardless of when the debt was accumulated) that related to unpaid bills invoiced to patients or their representatives? – £17,050.00**
- 2. What was the biggest single loss written off by your Trust in 2021/22 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written-off debt, the nationality of the patient, and the department of the hospital where the majority of the bill was incurred. –**

Biggest single loss that related to an unpaid bill for the Trust in 2021/2022 -  
£6,400.00

Nationality: Nigerian

We do not apportion the total invoice value to individual departments.  
We can confirm they were an inpatient for 45 days.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the  
'Re-use of Public Sector Information Regulations' and best practice.