

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Wednesday 29<sup>th</sup> November 2023, I am pleased to confirm the following.

**1. What is the annual cost for your TIE environment support contract, does it cover out of hours support, who is the supplier and when does the contract end?**

£70k/annum, it does cover out of hours support, supplier is NextGen, contract ends Spring 24'

**2. What solution(s) do you use to manage / improve data quality and what is the scope, e.g., is clinical data included?**

We have robust source systems that assist with data quality, as well as analytics tools to assist staff retrospectively. These include reports from our main system suppliers, and Information teams.

**3. How do you manage care planning (e.g. ReSPECT) across multiple providers and teams, e.g., acute, mental health, social care?**

There are a range of solutions that range from use of the core Electronic Patient Record (EPR) system through to Microsoft word templates.

**4. What are your plans around creating your system level data/integration strategy?**

We are committed to local, regional, national priorities around solutions such as FDF, SDE, FDP etc. and are due to deliver record-sharing integration across the ICB within the next few months using the Oracle Health, Health Information Exchange (HIE).

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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