



Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 27 January 2023.

I am pleased to confirm the following.

1. Telephony and UC/ Collaboration

a. Please confirm the manufacturer of your telephony system(s) that are currently in place b. When is your contract renewal date?

Microsoft, Cisco. 02/25, 03/26.

c. Who maintains your telephony system(s)?

In house support team.

d. Do you use Unified Communications or Collaboration tools, if so which ones?

Yes, Microsoft 365 suite.

2. Microsoft

a) What Microsoft 365 licence do you have across the business e.g. E3, E5.

We have a mixture of E1, E3, E5 licences.

b) Which partner looks after your Microsoft tenant?

In house support team.

c) Where do you host your applications? Do you have on-premises infrastructure, or do you host your applications in public or private cloud? Which?

We have applications hosted on prem, HSCN and various public & private clouds.

3. Storage

a. Does your organisation use on-premises or cloud storage or both?

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns. Chief Executive: Joe Harrison Chairman: Simon Lloyd Both.

b. Please confirm the on-premises hardware manufacturer c. Please confirm your cloud storage provider d. What is your annual spend on cloud storage?

HPE. Microsoft. Estimated around £120K.

e. How do you back up your data and with who e.g., Backup as a Service.

Traditional On-Prem backup solution, which is stretched into the cloud, Commvault.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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