

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Tuesday 28<sup>th</sup> May 2024. I am pleased to confirm the following.

**How many Subject Access Requests do you receive per year?**

2022/23 - 2133  
2023/24 - 2871  
2024/25 – 556 to date

**How many FOI requests do you receive per year?**

2022/23 - 651  
2023/24 - 695  
2024/25 – 361 to date

**How many call centre queries do you receive regarding patients requesting access to their data?**

This information is not recorded.

**How many call centre queries do you receive regarding patients requesting their imaging data?**

This information is not recorded.

**How many images do you share with patients?**

Approximately 90% of patients request their images as well as medical records.

**How much do you spend on burning radiology images onto CDs?**

£1392 excluding VAT this year (price varies depending on usage year to year)

**How much do you spend on the Image Exchange Portal?**

£12,024 including VAT this year (price varies depending on usage year to year)

**How many negative patient outcomes have arisen when patient data was not readily available?**

0 – Zero

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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