

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Wednesday 26<sup>th</sup> June 2024. I am pleased to confirm the following.

**1.Can you please provide me with an organisational chart or list of your Soft facilities Services, indicating all posts within the structure, their AFC banding, and the number of whole-time equivalents funded in each post?**

- Patient Catering
- Staff Catering
- Domestic Services
- Support Services (Portering)
- Post Room
- Linen Room
- Accommodation
- Waste Services

**2.Is your cleaning service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.**

This information is commercially sensitive.

**3.Is your patient catering service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.**

In-House

**4.Are your patient meals produced in-house or externally purchased?**

In-House

**5.Please indicate what meal service your trust utilises? Cook-freeze, Cook-chill, Cook-serve, Mixed, Other.**

Other – Chilled plated.

**6.Is your linen services delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.**

In-House

**7.Is your transport service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.**

Provided by Community Trust

**8. Do you have other services included under your Soft Facilities Service remit? If yes, please list and indicate whether they are delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.**

In-House

**9. Please indicate how many sites you provide Soft Facilities Service to within your trust?**

**1, <5, <10, <20, <30, <40. If over 40, please confirm how many.**

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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