

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 12 October 2018.

I am pleased to confirm the following.

1. Does your NHS Trust use a computer assisted facilities management system?

Yes

2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?

3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?

FMFirst - Asckey

4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled. :

- PPM's are created and managed in line with relevant current HTM for various systems in use.
- Estates use mobile devices to log and update reactive maintenance tickets.
- Other services use desktop application to update asset maintenance,
- End users use a web portal to report defective items requiring maintenance.

5. Value of the current contract, date of commencement and date of expiry.

Annual Licensing and support fee for Estates FMFirst asset management software program £18,570 net, renewal date 31/03/2019

6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?

Overall responsibility for approval sits with the Associate Director of Estates, advised by the Estates Manager, Facilities Information Manager and the Medical Devices Manager.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information

received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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