Milton Keynes University Hospital

**NHS Foundation Trust** 

Ref: 02901\_04064\_2018-05-23\_01 Date: 23 May 2018 Standing Way Eaglestone Milton Keynes MK6 5LD Tel: 01908 660033 <u>www.mkhospital.nhs.uk</u> For people who have hearing loss Minicom 01908 243924

## Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 09 May 2018.

Please can you let me know: During the last financial year (FY 17/18,) the total amount spent on replacing patients damaged or broken spectacles (glasses,) hearing aids and dental prostheses.

A total for all items would be great. There is no need for costs by impairment device type.

The Trust does not offer a service that replaces broken spectacles or dental prostheses. These services will be carried out in the community.

With regards to hearing aids, the Trust does not record this information.

However, in the financial year requested, £125.00 was spent on reimbursements for replacements procured by the patients, and reclaimed via the Losses and Special Payments Committee. These are not items directly replaced by the trust.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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