

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 23rd January 2024. I am pleased to confirm the following.

1 Please can you provide the number of physical assaults against hospital staff by patients and members of the public on the Trusts premises for the following five years

2019, 260 2020, 205 2021, 161 2022, 116 2023, 141

2 How many of these physical assaults were reported to the police for the following five years: 2019, 2020,2021, 2022, 2023?

We do not record these figures.

3 If you hold this data, how many had a criminal justice outcome (e.g. cautioned, charged, taken to court) for the following five years: 2019, 2020, 2021, 2022, 2023?

Again the Trust does not record these figures as police liaise directly with aggrieved parties

4 Since 2019 has the Trust introduced any additional measures to try to reduce the number of physical assaults against hospital staff? If so, please specify what measures have been taken e.g. body cameras, CCTV in clinical areas, more security guards etc?

The Trust has introduced a state of the art CCTV system with facial recognition. A CCTV control centre is located within a new Security Hub located at a strategic central point of the hospital site. Security has been increased with the provision of contract security staff to provide 24/7 security specific to Emergency Department as well as the rest of the site. All security staff carry Bodycams. Nursing staff in high-risk areas, e.g. Emergency Department, Paediatrics and Site Management Team. These are also made available to staff of other areas where the risk of physical assault is heightened.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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