



Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 01 April 2021.

I am pleased to confirm the following.

1. The name of your NHS trust

Milton Keynes University Hospital NHS Foundation Trust

2. The total number of physical assaults against NHS staff from members of the public and patients that occurred during the following financial year:

a. April 2020 - March 2021 Total 197 (Patient 183 – Public 14) b. April 2019 - March 2020 Total 256 (Patient 245 – Public 11)

3. The total number of verbal assaults (including hate crime and all other verbal attacks) against NHS staff from members of the public and patients that occurred during the following financial year:

| a. April 2020 - March 2021 | Total | 176 | (Patient 138 – Public 38) |
|----------------------------|-------|-----|---------------------------|
| b. April 2019 - March 2020 | Total | 214 | (Patient 170 – Public 44) |

4. How many reports of hate crime against NHS staff from members of the public and patients occurred during the following financial year:

| a. | April 2020 - March 2021 | Total | 22 | (Patient 20 – Public 2) |
|----|-------------------------|-------|----|-------------------------|
| b. | April 2019 - March 2020 | Total | 18 | (Patient 14 – Public 4) |

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns. Yours sincerely,

Freedom of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

> Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.