

### ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Thursday 10 April 2025. I am pleased to confirm the following.

#### **1.Has the trust implemented a Patient Engagement Portal (also known as a Patient Portal)?**

Yes

#### **2.If so, please provide the name of this solution, and the name of the company that supplied it.**

Induction Healthcare in conjunction with Oracle Health

#### **3.When was this solution procured?**

2017 with further updates to include Oracle Health in 2023

#### **4.Does the trust have any plans in the near future to replace this solution?**

No

#### **5.Please confirm which of the following care pathways, the Patient Portal is used across:**

- a. **Diabetes**
- a. **COPD**
- a. **Heart Failure**
- a. **Weight management and weight loss**
- a. **MSK**

The patient portal is used for all pathways, including the 5 mentioned above

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the  
'Re-use of Public Sector Information Regulations' and best practice.