

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 15th June 2023
I am pleased to confirm the following.

Please can you provide figures on the total number of patients who have had their operation cancelled for a second time. I would like these figures broken down by year for each of the past five years: 2022, 2021, 2020, 2019, 2018.

For context, I am looking for incidents where the surgery was cancelled for non-clinical reasons (i.e. staff shortages, equipment problems, lack of theatre capacity) and also not at the request of the patient.

2018	17 cancelled on the day for a second time.
2019	15 cancelled on the day for a second time
2020	1 cancelled on the day for a second time.
2021	8 cancelled on the day for a second time.
2022	8 cancelled on the day for a second time.

In addition, please can you provide the largest number of times that a single patient has had their operation cancelled for non-clinical reasons, over the past five years. Please could you name the operation in question (e.g. hip replacement), and the year that the last cancellation took place (e.g. 2022).

Elective Hysteroscopy

08/10/2019	cancelled on the day due to no bed
22/10/2019	cancelled on the day due to no bed
12/11/2019	cancelled on the day due to no bed
10/12/2019	cancelled on the day due to insufficient time

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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