

Tuesday 10 June 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 27 May 2025. I am pleased to confirm the following.

Questions 1a to 3 are covered under the National Guidance set by the department of Health which is followed by the Trust.

<https://www.gov.uk/government/publications/nhs-cost-recovery-overseas-visitors/charging-overseas-visitors-in-england-guidance-for-providers-of-nhs-services>

3a. A copy of any policies, standard operating procedure or guidance which set out the steps taken to invoice a foreign national for any episode of care delivered by the Trust which was not billed/ invoiced for prior to the episode of care being delivered.

Work under the Guidance set by the Department of Health which outlines Trusts legal responsibilities for charging those that are chargeable.

<https://www.gov.uk/government/publications/nhs-cost-recovery-overseas-visitors/charging-overseas-visitors-in-england-guidance-for-providers-of-nhs-services>

3b. A copy of any policies, standard operating procedure or guidance that set out the steps the Trust takes to collect unpaid debts where an episode / episode of care have been provided to a foreign national.

The Trust work with 3rd Party SBS- who manage the Trusts debt collection, alongside CCI a debt collection agency.

MKUH Debt Management Policy attached

3c. Data which sets out the total amount (in GBP) for each of the last 3 calendar years that has been collected for the provision of any episode of care for a foreign national (i.e. any individual who is not entitled to that carefree at the point of use).

Jan- Dec 2024, 2023 and 2022

- i. Collected by the Trust
- ii. Collected by a third party
- iii. That the Trust has written off

3d. The total amount (in GBP) which remains uncollected by the Trust for the provision of any episode of care for a foreign national.

Question 3C / 3D

	Trust Income Received	Written Off	Outstanding
Jan-Dec 2024	£162,480.40	£46,450.00	£229,900.50
Jan-Dec 2023	£278,658.86	£251,044.12	£129,005.50
Jan-Dec 2022	£156,850.40	£30,862.00	£4,467.00

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.