

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on
I am pleased to confirm the following.

When were staff at your trust granted access to E-Rostering capabilities? Confirm specific month and year.

September 2012

What attainment level is your NHS Trust at, as per Appendix 1 the 2020 E-Rostering guidance, for the following staff:

Nurses – Level 0, Level 1, Level 2, Level 3 or Level 4 - Level 2
Doctors – Level 0, Level 1, Level 2, Level 3 or Level 4 – Level 1

What were the average planned hours versus delivered hours between December 2021 – March 2023 for each NHS England Trust?

Percentage of planned contracted hours
Percentage of actual delivered hours per WTE per roster period (excluding doctors in training)

MKUH does not record this information.

What percentage of shifts at your trust were filled by system-generated e-roster capabilities between December 2021 – March 2023?

Under section 12(1) of the FOIA, MKUH is not obliged to comply with an information request where to do so would exceed the appropriate limit. We estimate that the cost of locating and collating any relevant information and extracting the information to meet your request would exceed the appropriate limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. We are therefore unable to comply with it. The £450 limit is based on work being carried out at a rate of £25 per hour, which equates to 18 hours of work per request. The cost of locating, retrieving and extracting information can be included in the costs for these purposes.

If you refine your request, we would be happy to revisit it.

Between December 2021 – March 2023, how much did your trust spend on agency staff?

Dec 21-Mar 22 - £2,663,096
Apr 22 – Mar 23 - £14,186,368

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.