

## Maternity Early Observation Warning System including Level 1 Pathway escalation

Classification:	Guidelir	ne			
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Departments/Group this Document applies to:	All staff	caring for pregr	nant wo	omen	
Approval Group: Women's health guidelines n		Date of Approval: 09/2020		09/2020	
Women's health CIG		Last Review: 07/20		07/2020	
			Review Date:		09/2024
Unique Identifier: MIDW/GL/151 Status: App		Status: Appro	oved	Version No:	4.2
Guideline to be followed by (target staff):					
CQC Fundamental standards: Regulation 9 – person centered care Regulation 11 – Need for consent Regulation 12 – Safe care and treatment Regulation 14 – Meeting nutritional and hydration needs Regulation 15 – Premises and equipment Regulation 17 – Good governance Regulation 19 – Fit and proper					

#### Disclaimer

Since every patient's history is different, and even the most exhaustive sources of information cannot cover every possible eventuality, you should be aware that all information is provided in this document on the basis that the healthcare professionals responsible for patient care will retain full and sole responsibility for decisions relating to patient care; the document is intended to supplement, not substitute for, the expertise and judgment of physicians, pharmacists or other healthcare professionals and should not be taken as an indication of suitability of a particular treatment for a particular individual. The ultimate responsibility for the use of the guideline, dosage of drugs and correct following of instructions as well as the interpretation of the published material **lies solely with you** as the medical practitioner.



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Resuscitation Council (UK)





## **Guideline Statement**

This is an aggregate scoring and escalation system designed to enable the prompt identification of changes in a woman's condition and aid early referral to an appropriate practitioner.

This guideline is for use by all clinical staff within an acute hospital setting when caring for pregnant or postpartum women within 42 days of giving birth.

The Maternity Early Observation Warning System is similar to the National Early Warning Score (NEWS), based on a simple aggregate scoring system in which a score is allocated to seven simple physiological measurements:

- Respiration rate
- Oxygen saturation
- Systolic and diastolic blood pressure
- Heart rate
- Level of consciousness
- Temperature
- Supplemental oxygen therapy
- NEWS2 (NEWS Version 2) is a revised version of the original NEWS which includes recognising the importance of new-onset confusion by including 'new confusion' as part of the AVPU scale. The addition of 'new confusion' to the AVPU score making it now ACVPU has been made to the MEOWS

## **Executive Summary**

The majority of women remain healthy during pregnancy and childbirth. Patients who are, or become, acutely unwell in hospital may receive suboptimal care. This may be because their deterioration is not recognised or because despite indications of clinical deterioration, it is not appreciated, or not acted upon sufficiently rapidly (CMACE (2011), pp. 11-12).

The recognition of severely ill women either in pregnancy or the postnatal period remains a challenge to all involved in their care. The relative rarity of such events combined with the normal changes in physiology associated with pregnancy and childbirth compounds the problem (CMACE (2011), pp. 11-12).

One of the 'Top ten' recommendations in the 2011 CMACE Report (pp.11-12) was for routine use of a MEOWS (Maternity Early Observation Warning System) chart to help in the timely recognition, treatment and referral of women who have, or are developing a critical illness. A MEOWS chart is the easiest way to see trends in a woman's condition and to alert staff to take appropriate action or call for help.

The importance of midwives and junior medics having proper support and guidance about when to seek help and the involvement of anaesthetic and critical care staff playing a vital part in the effective management of deteriorating women was also emphasised in this report (CMACE (2011),



pp. 11-12).

All women who enter an acute hospital setting should have their observations recorded on a MEOWS chart including pregnant women being cared for outside of the obstetric setting (CEMACH (2007), p.xv).

#### 1.0 Roles and Responsibilities:

**All staff** – it is the responsibility of every registered midwife, nurse and maternity care assistant to ensure that:

- They are familiar with the MEOWS and adhere to the standards and processes described in this guideline
- They have the appropriate level of knowledge and skill in the use of any monitoring equipment
- Vital signs are recorded accurately using manual techniques when appropriate.
- Observations are documented accurately on eCare.
- All staff should follow the "Clinical Response to MEOWS" (Appendix 1) when the MEOWS score is 1 or more triggers and where appropriate complete the 'Sepsis screening tool' (Appendix 3).

#### Medical Staff Responsibilities -

- All of the above
- The Level 1 Pathway Framework is considered for patients at high risk of deterioration (see Appendix 5).
- Appropriate prioritisation happens when competing demands exist (e.g. patients with abnormal observations are seen before routine work).

#### Ward Sister/Matron Responsibilities -

- Registered midwives, nurses and maternity care assistants are familiar with and follow this guideline.
- Registered midwives, nurses and maternity care assistants who undertake observations and monitoring are trained and familiar in the accurate recording of all vital signs. As a minimum, these include level of consciousness (ACVPU), respiratory rate, oxygen saturations, blood pressure, heart rate and temperature.
- MEOWS is readily available on eCare to record observations.
- Regular audit of this care will be conducted.

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• Sufficient equipment is available to measure and record patient observations

## 2.0 Implementation and dissemination of document

Guideline is available on the Intranet

#### 3.0 **Processes and procedures**

#### 3.1 Standards for observations

- All women from 18 weeks gestation, labouring or women within 42 days of giving birth admitted to a maternity ward in hospital should have a full set of observations and a MEOWS calculated on admission.
- The NEWS2 score should be used for pregnant and postpartum women who are unwell and are being cared for outside of the maternity wards.

The initial set of observations must be completed within 30 minutes of admission.

- As a minimum, the eight following physiological observations should be recorded at the initial assessment and as part of routine monitoring:
  - 1. Respiratory rate
  - 2. Heart rate
  - 3. Blood pressure
  - 4. Temperature
  - 5. Oxygen saturations
  - 6. Level of consciousness (ACVPU scale)
  - 7. New confusion
  - 8. Woman looks or feels unwell?
- Registered midwives, nurses and maternity care assistants must be able to record and document observations and respond promptly to acutely ill patients, appropriate to their position and experience. They should be familiar with MEOWS and the process of escalation using the 'Clinical Response to MEOWS Triggers' (Appendix 1).
- Physiological observations should be recorded and acted upon by staff that have been trained to undertake these procedures and understand their relevance.

#### 3.2 Frequency of observations:

- There should be clear instructions about the frequency of observations
- Women with uncomplicated low risk pregnancy, labour, birth or postnatal period must have their observations recorded on the MEOWS as a minimum once every 24 hours.
- Women that have had a caesarean section should have observations as directed in the Caesarean Section guideline
- Women assessed as high risk of deterioration should have at least 4hrly observations and

more frequent observations as clinically necessary.

- In high-risk cases, frequency of observations should be determined after Senior clinical review and be based on:
- -Pregnancy risk status
- Diagnosis
- Reason for admission
- Initial observations on admission and number of triggers

(Royal College of Anaesthetists (2018), p.10)

#### 3.3 Recognising clinical deterioration:

The MEOWS should be used as an aid to clinical assessment – it is not a substitute for competent clinical judgement. When assessing a woman who is unwell, consider her clinical condition in addition to her MEOWS score. Any concern about a patient's clinical condition should prompt an urgent review, irrespective of the MEOWS. (Knight, M., et al. (eds) on behalf of MBRRACE-UK (2017))

If MEOWS 2 or more and signs of infection or risk factors for infection, then 'think sepsis' and complete the sepsis screening tool.

There are additional physiological parameters that can be measured and considered as part of a patient's ABCDE assessment (Appendix 6):

#### 3.3.1 Respiratory rate:

Respiratory rate is the best marker of a sick woman and is the first observation that will indicate a problem or deterioration in condition.

#### 3.3.2 Pulse rate:

Heart rate is a key parameter for early detection of critical illness in the maternal obstetric woman.

It is recommended that you take a manual pulse to assess volume and regularity **Cautions if pulse oximeter used:** 

- If the woman is peripherally shut down in cases of haemorrhage the pulse oximetry probe will not detect the pulse accurately.
- Pulse properties such as volume and regularity cannot be assessed. If heart rate is irregular or excessively fast or slow pulse oximeters may be inaccurate.
- Nail varnish affects wave form accuracy

#### **3.3.3 Blood pressure:**

Use of the correct cuff size for the woman is vitally important for the accuracy of recordings of blood pressure (BP) especially in the obese woman

	Width [cm]	Length [cm]	Arm circumference [cm]
Normal	12.0-13.0	23	Up to 33
Large adult	12.5-13.0	35	Up to 42

**Hypotension in a pregnant or post-partum woman** is a late sign of deterioration as it signifies decompensation and should be taken very seriously. The physiological changes caused by pregnancy and childbirth can mean that early signs of impending collapse are not

easily recognised. Pregnant women can lose up to 30-40% of their circulating blood volume with no change to their vital signs especially BP.

#### Cautions:

Patients who have arrhythmias, hypotension or hypertension or are acutely unwell would have their manual blood pressure taken rather than an automated one (NICE 2011).

#### 3.3.4 Temperature

Both pyrexia and hypothermia are included in MEOWS and are sensitive markers of acute illness severity, infection and physiological disturbance.

Temperature should not be used as a sole predictor of sepsis. Do not rely on fever or hypothermia to rule sepsis either in or out however it is important to ask about a history of fever or rigors and consider other causes of raised temperature e.g. physiological response to surgery or trauma and medication (NICE no 51,2016).

Paracetamol and other analgesia may mask pyrexia, and this should be taken into consideration when taking temperature (CMACE 2011, p.92).

# Other considerations for maternal pyrexia (Temperature >38°C) on one occasion:

- Give Paracetamol 1g orally or IV
- Ensure adequate hydration encourage woman to drink fluids orally and consider IV fluids if woman unable to drink
- Reduce room temperature (e.g. fan, ventilation)
- If woman is in the pool, please check the water temperature as woman may be overheated. See Water Guideline for Use During Labour and Birth
- There has been a suggestion from one trial (Chan, J.J.I. et al 2018) that epidural per se may be associated with a mild rise in temperature provided other causes of pyrexia have been ruled out.

#### 3.3.5 Neurological response:

New confusion is a sign of potentially serious clinical deterioration and especially those with confirmed or suspected sepsis. It includes new-onset or worsening confusion, delirium or any other altered mentation and should always prompt an urgent clinical review. New confusion (C) will score a red score as part of the ACVPU assessment.

ACVPU is a measure of consciousness and the best response of the following should be documented. A fall in ACVPU score must always be considered significant.

Α	Fully alert woman
С	New confusion
V	Drowsy but answers to name or some kind of response when addressed
Ρ	Rousable with difficulty, but makes a response when shaken or mild pain is inflicted (e.g. rubbing sternum, pinching ears)
U	Unresponsive to voice, shaking or pain

For further information on the ACVPU assessment, see the NEWS2 report published by the RCP in 2017)

#### 3.3.6 Oxygen saturation:

Medical staff should check oxygen saturation and prescribe oxygen as appropriate. The rate of administered oxygen (L/min) must be documented. If the woman's oxygen saturations remain below 94% despite prescribed oxygen, then this is a trigger and the woman should be assessed by a Registrar.

If a woman is prescribed oxygen, then the medical plan should state both the frequency of observations to be completed and the assessment by medical staff.

This is an important parameter. If a woman's saturations drop below 94% on air this is a trigger.

Medical staff should assess and prescribe oxygen as appropriate. If after administering the prescribed oxygen saturations remain below 94% this remains a trigger and she must be assessed by Registrar.

The rate of administered oxygen (L/min) must also be documented.

If a woman is prescribed oxygen, then the medical plan should state how often observations should be completed and how often she is assessed by medical staff.

#### 3.3.7 Does the woman require supplemental Oxygen therapy?

If the woman requires supplemental Oxygen then this gives a score of 2.

#### 3.3.8 Does the woman look or feel unwell?

Pregnant/postnatal women have altered physiology which enables them to compensate when compromised (e.g. haemorrhage or sepsis). For this reason, a woman may complain of feeling unwell or look unwell prior to any deterioration on her MEOWS chart.

# If you are concerned that a woman is unwell despite no other MEOWS triggers, please escalate immediately (clinical response criteria (Appendix 1).

The Level 1 Pathway can be initiated by a healthcare professional, patient or relative if they have raised concerns about a patient.

#### 3.4 Physiological parameters not included in NEWS2

- Although urine output monitoring is not routinely required for the majority of patients, it is a key indicator of kidney function and clinical deterioration and therefore, urine output monitoring is essential for some patients as dictated by their clinical condition.
- Despite not forming part of the MEOWS, the pain score must be recorded and responded to by the clinical team. Women who have unexplained pain severe enough to require opiate

analgesia may have a problem. Pain and/or its cause will usually, but not always, produce physiological disturbances. CMACE (2011, p.12) found that cardiac disease and other causes of death were missed when this sign was not identified. Following analgesia for pain, re-assessment should be completed within 30 minutes or sooner using a scale of 0 to 10, 0 having no pain and 10 being the worst possible pain.

- Blood glucose should be monitored if there is any concern with the patient's conscious level.
- The concept of 'worry', whether from a healthcare professional, the patient themselves or a relative/carer, is a key indicator of potential clinical deterioration and should be given due consideration. Subtle changes in the patient's general behavior, daily activities, functions and appetite should not be ignored and further assessment is required.

#### 3.5 Triggers and escalation procedure

- The recognition of a deteriorating condition does not necessarily mean diagnosis but does mean investigation and appropriate level of referral involving a multidisciplinary approach.
- When communicating triggers to senior and medical staff use **SBAR** to ensure that information sharing is concise and focused. It allows staff to communicate assertively and effectively, reducing the need for repetition.
- See Appendix 2 for Escalation SBAR tool



#### 3.5.1 Triggers/Parameters

Respiratory Rate	< 10 or > 20
Heart Rate (Heart rate 90-99 > 4 hours SBAR registrar)	< 50 or > 100
Oxygen Saturations	< 94%
Systolic Blood Pressure	< 90 or > 150mmHg
Diastolic Blood Pressure	≥ 90 mmHg
Temperature	< 36°C or > 38°C
Level of Consciousness	ACVPU - Any sudden deterioration
New confusion	YES
Woman looks/feels unwell	YES
Supplemental oxygen required	YES



#### 3.5.2 Standard for Escalation

• The escalation process 'Clinical Response to MEOWS Trigger Thresholds' can be found in Appendix 1 of this guideline. This process must be followed every time a patient's risk group

changes unless medical staff have documented a revised escalation plan for individual patients.

- The Welch Allyn observation machines calculate the aggregate MEOWS and display a 'Required Response' action list for the member of staff taking the observations. See Appendix 1 for screenshots.
- eCare produces 'discern' alerts based on aggregate MEOWS thresholds displaying the 'Required Response' action list. See Appendix 1 for screenshots.
- All communication about escalation should be completed using the SBAR tool (Situation, Background, Assessment, and Recommendation) and evidence of this escalation must be documented on eCare. See Appendix 2 for an example SBAR tool and eCare screenshots
- MKUH uses an innovative process for highlighting patients that have the potential for clinical deterioration, called the Level 1 Pathway see Appendix 5

#### 3.5.3 Sepsis Screening Tool

#### See Appendix 3

The screening tool MUST be completed for any woman who has 2 or more triggers on the MEOWS chart or if an infection is suspected. See 'Sepsis in Maternity' Guideline for further guidance.

#### 3.6 Level 1 Pathway

#### See Appendix 5

The Level 1 Pathway (L1P) is a set of interventions delivered by the multidisciplinary team for women identified at risk of deterioration. The pathway provides a coordinated process to identify, monitor and optimise the management of women in our care.

#### 3.7 Education and Training

- Training for staff in the use of the Maternity Early Obstetric Warning System Chart is described in the Maternity Services Training Needs Analysis. Maternal Resuscitation training requirements are also described in the Maternity Services Training Needs Analysis.
- The Trust provides training in recognising deteriorating patients on the ALS and ILS courses for registered staff.
- Any ongoing support in the process of performing observations and the use of the MEOWS should be provided jointly by the ward sisters or charge nurses and the practice development team.



#### 3.8 Other Associated Documents

Milton Keynes University Hospital NHS Foundation Trust. *Caesarean section*. MIDW-GL-36. Version 6, 2017.

Milton Keynes University Hospital NHS Foundation Trust. *Hypertensive disorders of pregnancy (including pre-eclampsia and eclampsia).* MIDW/GL/133. Version 3, 2019.

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Milton Keynes University Hospital NHS Foundation Trust. *Sudden maternal collapse.* MIDW/GL/30. Version 5, 2019.

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https://www.npeu.ox.ac.uk/mbrrace-uk/reports/confidential-enquiry-into-maternal-deaths [Accessed 23 August 2019]

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UK Sepsis Trust. https://sepsistrust.org/ [Accessed 29 August 2019]

#### 5.0 Governance

#### 5.1 Document review history

Version number	Review date	Reviewed by	Changes made
4.2	06/02/2024	Approval from Maternity Assurance Group and Women's Health Guideline Review Group	Regional changes due to be made to MEOWs which will affect this guideline, requiring new build within eCare which is still ongoing.
4.1	06/12/2023	Approval from Maternity Assurance Group and Women's Health Guideline Review Group	Review date extended by 6 months due to vacancy of Guidelines and Audit lead midwife, and Regional changes due to be made to MEOWs which will affect this guideline.
4.0	07/2020	Swati Velankar	Full review and update with most recent evidence
3.0	08/2019	Mary Plummer	Screen shots added. ACVPU added
2.1	04/2016	Anna O'Neill	Minor change added to paragraph 7.3
2.0	09/2014	Mary Plummer Anna O'Neill	MEOWS chart recommended in CEMACH: Saving Mothers Lives 2003-5 implemented
1.0	11/2011	Mary Plummer	New guideline.





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	Pregnant V	Voman and
	MID/GL/72	High
	Dependence	cy Care
	(Maternity)	-

## 5.2 Consultation History

Stakeholders Name/Board	Area of Expertise	Date Sent	Date Received	Comments	Endorsed Yes/No
Women's Health Guideline Review Group	Women's Health	07/02/2024	-	Version 4.2 approved	Yes
Women's Health Guideline Review Group	Maternity	06/12/2023	-	Version 4.1 approved	Yes
Julie Cooper	Head of Midwifery	06/2020	06/2020	Incorporated	Yes
Eleanor Tyagi	Anaesthetic consultant	22/05/2020	22/05/2020	Incorperated	Yes
Anna O'Neill	QI lead and Sepsis sister	01/2020	01/2020	Incorperated	Yes
Lesley Johnson	Lead nursing	12/2019	12/2019	Use of NEWS2 instead of MEOWS	Yes
Ian Reckless	Medical Director	11/2018	11/2018	Use of NEWS2 instead of MEOWS in non-maternity wards agreed	Yes
Andrew Cooney	Consultant Anesthetist	11/2018	11/2018	Use of NEWS2 instead of MEOWS in non-maternity wards agreed	Yes
John White	Head of Practice Education	11/2018	11/2018	Use of NEWS2 instead of MEOWS in nonmaternity wards agreed	Yes



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#### 5.3 Audit and monitoring

Audit/Monitoring Criteria	ΤοοΙ	Audit Lead	Frequency of Audit	Responsible Committe
MEOWS triggers have been recognised and escalated				



#### 5.4 Equality Impact Assessment

As part of its development, this Guideline and its impact on equality has been reviewed. The purpose of the assessment is to minimise and if possible, remove any disproportionate impact on the grounds of race, gender, disability, age, sexual orientation, religion or belief, pregnancy and maternity, gender reassignment or marriage and civil partnership. No detriment was identified. Equality Impact assessments will show any future actions required to overcome any identified barriers or discriminatory practice.

Equality Impact Assessment								
Division	Wome	en & (	Children's		Department	Maternity		
Person completing the EqIA	Mary Plummer				Contact No.	Ext 85130		
Others involved:					Date of assessment:	25/07/201 9		
Existing policy/service			Yes		New policy/service			
Will patients, carers, the public or sta be affected by the policy/service? If staff, how many/which groups will b affected?			Yes all staff					
Protected characteristic	<i>L</i>	Anv ir	npact?	Comme	nts			
Age	· ·		NO		impact as the policy air	ms to		
Disability					e diversity, promote inclusion and			
Gender reassignment		NO		-	eatment for patients and staff			
Marriage and civil partnersh	ai	NO						
Pregnancy and maternity	-r	NO						
Race		NO						
Religion or belief		NO						
Sex		NO						
Sexual orientation			NO					
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Menu	<del>Ţ</del>	< 🔹 🗧 者 Assessments/Fluid Balance		
Obstetrics View		** 🖃 💷 🎶 🖌 🚫 🎨 🛄 🔳 🗶		
Neonate Summary				
Nurse Workflow		🗙 ED Adult Quick View		
Clinician Workflow		Vital Signs		_
		Nurse Rounding Last Ate or Drank	Find Item V Critical	High 🗌 L
Results Review		Last Ale of Drank Last Menstrual Period (LMP)	Result	omments
Requests/Care Plans	Add	Measurements		
Drug Chart		Pain Interventions		
		Peak Flow Point of Care Tests	👬 🛱 🔽 🔂 🔲 08:00 - 0	7.00
Task List	_	ED Pain Assessment	08:00 - 0 08:59 BST 07	7:00 - 06: 7:59 BST 06:5
Assessments/Fluid Balance	e	ED Falls Risk Assessment	⊿ Vital Signs	
		Skin Assessment	Temperature DegC	
Clinical Notes		Skin/Wound Assessment	Temperature Location	
		Glasgow Coma Assessment	Heart Rate bpm	
Allergies 🔹	Add	Waterlow Assessment	Peripheral Pulse Rate Pulse Regularity	
Problems and Diagnoses			Pulse Location	
			Respiratory Rate br/min	
Form Browser			SBP/DBP Cuff mmHg	
Histories			Blood Pressure Cuff Size	
Desumentation	Add		Blood Pressure Position	
Documentation	Add		Mean Arterial P mmHg	
Patient Information			SpO2 %	
Appointments			Oxygen Therapy Oxygen Flow Rate L/min	
			Inspired O2 %	
Drug Chart Summary			ACVPU Conscious Level	
Procedures and Diagnoses			Looks unwell:	
- Flowsheet			⊿ Early Warning Score	
			Alert Type Alert Type	×
Medication Supply		🗙 ED Adult Systems Assessment	Additional Comments NEWS Scale 1	
Quick Orders		🗙 Fluid Balance	Alert Suppress NEWS Scale 2 EWS Total MEOWS	
		Medication Related Monitoring	EWS Total MEOWS EWS Category	
HIE Community View		Adult Lines - Devices	EWS Type	
		Antenatal Clinic	EWS Status	
		Antenatal		
		Labour		
		S Delivery		
		≪ Postnatal		
		<b>Wewborn</b>		
		🗙 Obstetric Emergency		





## Appendix 1: Clinical Response to MEOWS trigger



This patient has triggered an amber alert. Please complete the following actions:

• FULL SET OF OBSERVATIONS (including blood pressure, pulse, respiratory rate, oxygen saturation, temperature)

- Increase observation frequency
- SBAR shift lead/band 7 coordinator
- Consider informing SHO (FY2)
- SBAR Obstetric Registrar and consider calling Rapid Response Service Bleep 1950
- · Registrar MUST review within 1 hr
- Complete Sepsis Screening Tool
- Consider Level 1 (L1P) pathway document reason for not commencing L1P

#### MEOWS Score: (2)

#### MEOWS Criteria:

Respiratory Rate : 24 br/min 1 points (29 January, 2020 10:08:00 GMT) SpO2 : 96 % 0 points (29 January, 2020 10:08:00 GMT) Temperature : 36.8 DegC 0 points (29 January, 2020 10:08:00 GMT) Systolic Blood Pressure : 120 mmHg 0 points (29 January, 2020 10:08:00 GMT) Diastolic Blood Pressure : 60 mmHg 0 points (29 January, 2020 10:08:00 GMT) Heart Rate Monitored : 124 bpm 1 points (29 January, 2020 10:08:00 GMT) ACVPU Conscious Level : A - Alert 0 points (29 January, 2020 10:08:00 GMT) MEOWS Looks unwell: : No 0 points (29 January, 2020 10:08:00 GMT)

NAME: ZZZMATERNITYTEST, TWO DATE: 29 January, 2020 10:09:35 GMT MRN: 907260 BIRTH DATE: 01 January, 1990 AGE: 30 Years LOCATION: RD8-GH; RD8-GH Ward-09; Bay 04



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ZZZTESTMATERNITY, DISCHARGE (907794) Modified Early Obstetric Warning Score Alert - RED

#### 

## MEOWS - RED ALERT

This patient has triggered an red alert. Please complete the following actions:

• FULL SET OF OBSERVATIONS (including blood pressure, pulse, respiratory rate, oxygen saturation, temperature)

- Increase observation frequency
- SBAR shift lead/band 7 coordinator
- Consider informing SHO (FY2)
- SBAR Obstetric Registrar and consider calling Rapid Response Service Bleep 1950
- Registrar MUST review within 1 hr
- Complete Sepsis Screening Tool
- Consider Level 1 (L1P) pathway document reason for not commencing L1P
- Obstetric Registrar to review within 10 minutes, SBAR obstetric consultant if registrar unable to attend
- Involve anaesthetic team
- Level 1 pathway

#### MEOWS Score: (4)

MEOWS Criteria:

Respiratory Rate : 24 br/min 1 points (29 January, 2020 09:59:00 GMT) SpO2 : 95 % 0 points (29 January, 2020 09:59:00 GMT) Temperature : 38.1 DegC 1 points (29 January, 2020 09:59:00 GMT) Systolic Blood Pressure : 120 mmHg 0 points (29 January, 2020 09:59:00 GMT) Diastolic Blood Pressure : 60 mmHg 0 points (29 January, 2020 09:59:00 GMT) Heart Rate Monitored : 125 bpm 1 points (29 January, 2020 09:59:00 GMT) ACVPU Conscious Level : A - Alert 0 points (29 January, 2020 09:59:00 GMT) MEOWS Looks unwell: : Yes 1 point (29 January, 2020 09:59:00 GMT)

NAME: ZZZTESTMATERNITY, DISCHARGE DATE: 29 January, 2020 10:00:28 GMT MRN: 907794 BIRTH DATE: 12 December, 1997 AGE: 22 Years LOCATION: RD8-GH; RD8-GH MATDEL; Room 02



## Appendix 2: SBAR communication tool example & eCare screenshots

	Date: Time:		
S	Location: Drs name: Shift Leads name: RRS: Y N My name is:		
SITUATION	I am calling about: The problem is: The woman was admitted on/		
	Gravida: Para: Gest/Days PN:		
	Past medical/obstetric history:		
BACKGROUND	The MEOWS is		
	Clinical impression/actions/observations:		
ASSESSMENT	Other relevant factors e.g. sepsis screening, blood results, urine output		
R	I request you review this woman within the nexthrs/mins		

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	PDD: Resus:	
Menu I	< 👻 🕇 Documentation	
Nurse Workflow	🕂 Add 🗝 词 🔡 📝	
Clinican Workflow	Free Text Note X List	
Obstetric View		
Results Review	Tahoma - 9 - X 🗅 🛱 🗎 📥 🔺 B I U	<del>S</del>   <u>A</u> -   ≟ ≟ ≡   ⊡{
Neonate Summary	/sbar	
Requests/Care Plans 🛛 🕂 Add	, joual)	
Drug Chart		
Task List	Open a note. Type /sba	ar and press
Assessments/Fluid Balance	return. The SBAR temp seen below.	
Clinical Notes	Seen below.	
Allergies 🕂 Add		
Problems and Diagnoses		
Form Browser		
Histories		
		Milt

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ZZTESTPATIENT-TIMR, DO	NOTUSE ×				
ZZTESTPATIENT-TIMR, DO Allergies: Allergies Not Recorded		PDD:		Age:49 years DOB:22/Sep/69 Resus:	Sex:Male MRN:92579 NHS No:99
Menu 🏻 🖓	<>-   ff	Documentation			
Nurse Workflow	🕂 Add 🔻 🛄 🕌				
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Results Review	Tahoma	• 9 • X h	🛱 🛱 📥 📥 🛛 🖪	<i>I</i> <u>U</u> <del>S</del> <u>A</u> - <u></u> ≡ ≡ ≡	<b>■ ©</b>
Neonate Summary	Situation				
Requests/Care Plans 🛛 🖶 Add					
Drug Chart	Background				
Task List	- 4			ve to each section	n.
Assessments/Fluid Balance	<u>Assessment</u> –	Save the	note as us	ual.	
Clinical Notes	Recommendat	tion			
Allergies 🕂 Add					
Problems and Diagnoses					
Form Browser					
Histories					
Documentation 🕂 Add					
Patient Information					



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# Appendix 3:Sepsis Screening Tool & Care BundleBased on the Sepsis 6 developed by the UK Sepsis Trust.

I ★ ♥		
/01/2020 🔹 🗸 1002 🔹 GMT		By: Plumme
ZZZTESTMATERNITY, DISCHARGE NHS: MRN: 907794	Maternity Sepsis Screening Tool	
<ol> <li>The patient has triggered a MEOWS &gt;= 2 AND/OR looks unwell AND/OR fetal tachycardia &gt; 160bpm?</li> </ol>		
2. Are there sign/symptoms of infection?	4. Any Amber Flag criteria?	
O Yes	O Yes O No	
O No	Decreased mental status/worsening of daily function	
C Known sepsis with appropriate treatment	Bespiratory Rate 21-24 or breathing and day for each	
	Heart rate 100-130 OR new arrhythmia	
	Systolic BP 91-100 mmHg	
<ul> <li>Respiratory - e.g. cough, short of breath, sore throat</li> <li>Urinary - e.g. smelly, cloudy, bloody urine</li> </ul>	☐ Not passed urine in last 12-18 hours ☐ Temperature < 36 C	
Abdominal pain or distension	immunosuppressed / diabetes / gestational diabetes	
Infected C-section / Perineal wound	invasive procedure in last 6 weeks	
Breast abscess / Mastitis	Prolonged rupture of membranes	
Chorioannionitis / endometritis Other source, unclear at present	Close contact with group A Strep Bleeding/wound infection/vaginal discharge	
Other: Other:	Non-reassuring CTG/fetal tachycardia > 160bpm	
	Escalated to:	
Comment		
Segoe Ul 🗸 🤟 y 🗸 👘 💼	BUISEE	
	If any	RED FLAG present:
	Escale	te to senior clinican immediately and start SEPSIS
		ler Level 1 Pathway
3. Is ONE Maternal Red Flag present?	Start	beservations every 30 mins
O Yes O No		
New Confusion		
Responds only to voice, pain or unresponsive	If any.	AMBER FLAG present:
Systolic B.P <= 90 mmHg (or drop >40 from normal)		
Heart rate > 130 per minute	Send I	bloods and review results
<ul> <li>Respiratory rate &gt;= 25 per minute</li> <li>New need for oxygen to keep Sp02&gt;=92% (88% in COPD)</li> </ul>		
Non-blanching rash, mottled / ashen/ cyanotic	Ensure	e senior clinical review within one hour
Not passed urine in last 18 hours		
Urine output less than 0.5 ml/kg/hr		
Lactate >= 2 mmol/l (may be raised in & immediately after delivery)		



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## Sepsis 💪 Care Pathway (Complete in 1 Hour):

Document time:: Staff name			
Ensure Obstetric team and RRS (1950) attend and work together to achieve these tasks			
1. Give high-flow oxygen	Time Started	Name	Reason not done or result
100% 15 Litres/minute			
2. Take blood cultures Unless already taken	Time Started	Name	Reason not done or result
<ul> <li>Consider also urine, HVS/LVS, wound swab, sputum</li> <li>Consider imaging to find source</li> </ul>			
3. Give IV antibiotics immediately	Time Started	Name	Reason not done or result
SEE GUIDANCE BELOW			
4. Give a fluid challenge	Time Started	Name	Reason not done or result
If Syst BP <90: Stat 20ml/kg 0.9% Saline Not hypotensive: At least 500ml 0.9% Saline			
5. Measure lactate	Time Started	Name	Reason not done or result
If >2mmol/I, give 20ml/kg crystalloid (Unless already given) If > 4mmol/I, escalate appropriately			
6. Measure Urine Output	Time Started	Name	Reason not done or result
May need catheterising Start fluid balance chart			



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Likely Source of Sepsis:	Most Appropriate Antibiotic Regime:		
	Penicillin Allergies: Check Antimicrobial guidelines/Rx Guidelines for		
alternative Respiratory: cough, sputum, chest pai	n, LRTI Severe Community Acquired Pneumonia: Amoxicillin 1g IV TDS +		
Clarithromycin			
	500mg IV/PO BD		
	<b>Severe Hospital Acquired Pneumonia:</b> Piperacillin/Tazobactam 4.5g TDS		
Urinary Tract: dysuria, +ve dip, haematuria	IV Gentamicin as per protocol +/-Amoxicillin 1g TDS		
Intra-abdominal:	IV Amoxicillin 1g TDS + IV Gentamicin OD + IV Metronidazole 500mg TDS		
Uterine/perforation/unknown			
Skin: cellulitis, wound infection	Benzylpenicillin 1.2g IV QDS plus Flucloxacillin 1g IV QDS		
Meningitis/Endocarditis/ESBL	Discuss with microbiology		
SEPSIS UNKNOWN ORIGIN	Piperacillin/Tazobactam 4.5g IV TDS + Gentamicin IV OD as per protocol		

ANTIBIOTICS MUST BE REVIEWED AT 24 HOURS AND CHANGED ACCORDING TO EMPIRICAL ANTIMICROBIAL POLICY FOR SITE SPECIFIC INFECTIONS, OR ACCORDING TO CULTURES AND SENSITIVITIES

## Appendix 4: Roles and Responsibilities of the Rapid Response Service

## Roles and Responsibilities of the Rapid Response Service

#### To ensure appropriate and timely treatment for potentially deteriorating adult patients by:

- 1. Responding to 1950 bleep within 5 minutes at all times.
- 2. Arriving on Ward within 10 minutes unless detained by another patient, then case load will be triaged.
- 3. Obtaining a full history from nursing/midwifery and medical staff, and patient where appropriate
- 4. Physical assessment of the patient along the ALERT principles
- 5. Plan and coordinate with medical and nursing/midwifery staff, actions to include appropriate investigations, treatments and referrals.
- 6. Ensuring prompt referral to senior staff when appropriate
- 7. Ensuring full documentation in eCare. Activity of Rapid Response Service will be recorded alongside a clinical plan.
- 8. Reviewing patient within 24 hours

#### To support and educate junior medical and nursing staff by:

- 1. Providing prompt clinical expertise whilst working alongside clinical staff responsible for the care of the patient
- 2. Using a non-judgmental approach
- 3. Using every opportunity to educate at the bedside

# To provide evidence to support the recommendations by the NPSA (2007) and NICE (2007) guidelines by:

- 1. Auditing the activity of the Rapid Response Service and reporting to the Trust annually
- 2. Reporting the trend in the number of in-patient cardiac arrests and unplanned admissions to DoCC from the ward areas. Unplanned admissions to DoCC exclude patients from theatres and ED.

## Appendix 5 – The Level 1 Pathway

The Level 1 Pathway (L1P) is a package of measures for adult patients implemented by the multidisciplinary team in a coordinated way so that high risk patients are proactively identified, monitored, optimally treated and effectively transferred to higher levels of care when this is



## Adult Level 1 Pathway - Standard Operating Procedure

The Level 1 Pathway (L1P) is a set of interventions delivered by the multidisciplinary team for adult inpatients at risk of deterioration. The pathway provides a coordinated process to identify, monitor and optimise patient management.

Anyone can identify and highlight patients at increased risk. These patients may:

- be identified by their MEOWS score following 2 or more triggers
- have a high-risk diagnosis e.g. trauma, eclampsia, obstetric haemorrhage, sepsis, recent thrombolysis, tracheostomy
- be recently discharged from the Department of Critical Care (DOCC)
- have concerns raised by a healthcare professional, patient or relative

#### Initiation of the Level 1 Pathway

The patient's named consultant/on call consultant has the sole responsibility to place the patient on the L1P. Following consultant bedside review of the patient in hours, or registrar review and consultant telephone consultation out of hours, the patient is started on the Level 1 Pathway by

- Initiating the L1P care plan on eCare (see image below):
  - Press +Add on 'Requests/Care Plans'
  - Type Level 1 Pathway and press done
  - o Fill out yellow boxes with appropriate information
  - Sign when completed

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CARE. COMMU COLLABORATE.			
Nurse Workflow Clinican Workflow Obstetric View	+ Add   T Document Medication by History   Check Interactions Orders Document in Plan		Reconciliation Status Meds History  Admission Discharge
Results Review		Orders for Signature	
Neonate Summary	View POrders for Signature	∞         ∞	
Requests/Care Plans 🕂 Add	■ Plans ■ Document in Plan		
Drug Chart Task List	Hedical	BST	
Assessments/Fluid Balance	Blood Transfusion Blood Transfusion (Planned)		
	Nursing		
Clinical Notes	Nutrition Care Plan		
Allergies 🕂 Add	- Enteral (Planned)		
Problems and Diagnoses	Parenteral (Planned)  Suggested Plans (3)		
Form Browser	Orders		
Histories	- Non Categorised		
Documentation 🕂 Add	Patient Care		
Patient Information	Continuous		
Appointments	Laboratory		
Drug Chart Summary	- Diagnostic Tests - Consultations		
Procedures and Diagnoses	Surgery		
MultiMedia Manager 🕂 Add	Patient Status Medical Supplies		
Medication Supply Quick Orders	Medication History		
HIE Community View	Medication History Snapshot	■ Details for Level 1 Pathway	
	Reconciliation History	Details 🔢 Order Comments 🕼 Diagnoses	
		+31 07	
		*Reason for Initiating L1P:	*Relevant Clinical Details:
		*Consultant Informed: Charge Nurse Informed:	Patient and/or Relatives Inform Ves C No
	Diagnoses & Problems	Reason not informed: *RRT (bleep 1950) Informed: Yes No	*RRT Member Name:
	Related Results		
	Formulary Details	6 Missing Required Details Dx Table Orders For Conjgnature	Sign

- Informing the Midwife in Charge of the patient's ward
- Inform the Maternity Bleep Holder (1440)
- Informing Rapid Response (bleep 1950)
- Informing the Site Manager (bleep 1222)

#### Conduct whilst on the Level 1 Pathway

- Whilst on the L1P, all reviews should be clearly documented on eCare
- Patients will receive daily consultant review. In exceptional circumstances this may be a consultant's opinion following a ST3 review, clearly documented on eCare
- Patients will receive 12° Rapid Response review (2 reviews in 24 hours)
- For patients on the L1P the treating/on-call consultant or registrar (following consultant opinion) or the Rapid Response Nurse can refer direct to DOCC
- DOCC team to review patients within 1 hour of request (subject to competing clinical pressures)
- Review of midwifery care on ward
- Machine allocated to patient on ward and consider more observable bed

#### Exiting from the Level 1 Pathway

The patient's named consultant has the sole responsibility to remove the patient from the L1P. Reasons for this must be clearly documented on eCare and may include that the patient is perceived as not at risk of deterioration, the patient may be for palliative management only or the patient is admitted to DOCC.

Only once this has been clearly documented, can the L1P care plan on eCare be discontinued by right clicking on the care plan and selecting the 'Cancel/DC' option - see image below.

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🕂 Add | 🚭 Document Medication by History | 🚴 Check Interactions



#### Identification of need

The Level 1 Pathway (L1P) is a set of interventions delivered by the multidisciplinary team for women identified at risk of deterioration. The pathway provides a coordinated process to identify, monitor and optimise the management of women in our care.

Anyone can identify and highlight women at increased risk. These women may:

- be identified by the Maternity Early Observation Warning System (MEOWS) chart following 2 or more triggers
- have a high-risk diagnosis e.g. eclampsia, massive obstetric haemorrhage, sepsis
- have been recently discharged from the Department of Critical Care (DOCC)
- have concerns raised by healthcare professional, patient or relative

#### Initiation of the Level 1 Pathway

The named obstetric consultant/on call obstetric consultant has the sole responsibility to place a woman on the L1P. Following consultant **bedside** review of the woman (in hours), or ST3 review and consultant telephone consultation (**out of hours**), the woman is started on the Level 1 Pathway by:



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# Appendix 6 – ABCDE Assessment (Based on the ABCDE approach developed by the Resuscitation Council (UK).

#### Airway (A)

Airway obstruction is an emergency. If left untreated may lead to hypoxia, damage to the brain, heart and kidneys, cardiac arrest, and death.

#### Look for signs of airway obstruction/Assessment

- Snoring (partial obstruction)
- Gurgling (fluids)
- Colour of patient

#### **Breathing (B)**

Look for signs of breathing problems...LOOK, LISTEN, FEEL assessment

- Respiratory Rate
- SpO2
- WOB
- Depth, pattern, symmetry
- Colour
- Auscultate
- Percuss

#### Circulation (C) Assessment





- Colour...including limbs, are they pink, blue, pale or mottled?
- Pulse rate, volume and regularity
- BP
- CRT(capillary refill time)
- Look for signs of poor cardiac output, reduced conscious level, chest pain, confusion, reduced urine output (<0.5ml/kg/hr)

#### **Disability (D)**

Common causes of unconsciousness include profound hypoxia, hypercapnia, high or low blood glucose levels, cerebral hypo-perfusion and the recent administration of sedatives and/or analgesics.

- Review ABC
- Check the drug chart
- Examine pupils
- ACVPU/GCS
- Measure blood glucose
- Nurse in lateral position if airway is not protected

#### Exposure (E)

Head to toe examination. Maintain dignity and minimise heat loss.

- Ankle oedema
- Calves
- Rashes
- Drains full
- Malaena
- Distended abdomen
- Wound