

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 24<sup>th</sup> May 2023  
I am pleased to confirm the following.

**1. How many appointment requests for coil fittings did your trust receive? \***

We are unable to answer this as coil patients are booked into generic Gynae outpatient appointment types.

**2. How many appointment requests for coil removals did your trust receive?**

We are unable to answer this as coil patients are booked into generic Gynae outpatient appointment types.

**3. How many Intrauterine device (IUD) fittings were performed by your trust?**

Please see attached document.

**4. How many Intrauterine device (IUD) removals were performed by your trust?**

Please see attached document.

**5. What was the average wait time for a patient to have an Intrauterine device (IUD) fitted?**

Please see attached document.

**6. What was the average wait time for a patient to have an Intrauterine device (IUD) removed?**

Please see attached document.

**7. How many complaints did your trust received regarding coil fittings?**

We have run a report on our Complaints database, RADAR, and can find no evidence of complaints received from November 2021 about coils or IUD.

**8. How many complaints did your trust received regarding coil removals?**

We have run a report on our Complaints database, RADAR, and can find no evidence of complaints received from November 2021 about coils or IUD.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

RFreedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the  
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