TheMKWay
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COLLABORATE. CONTRIBUTE.

NHS
Milton Keynes
University Hospital
NHS Foundation Trust

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 06 January 2021.

I am pleased to confirm the following.

Contact details for the following or most senior equivalent roles:	Name
CIO or Director of ICT	IT management staff are available by job title via the hospital switchboard on 01908 660033, or the IT service desk on 01908 997000. Email contact is via ITServiceDesk@mkuh.nhs.uk
CCIO	
Head of Digital	
IT Operations Manager	
IT Strategy Manager	
CFO or Director of Finance	
Director of Transformation	

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ESR	IBM	ESR is a national system managed by the NHS Business Services Authority (BSA) and Milton Keynes FT does not have a contract with ESR. If the person making the FOI request wants to know more specific detail then they can submit their request to the BSA online at http://www.nhsbsa.nhs.uk/FreedomOfInformation.aspx or send an email to nhsbsa.foirequests@nhs.net		
Finance	SBS	Oracle	Latest	March 2023	

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns.

Chief Executive: Joe Harrison
Chairman: Simon Lloyd

EMR/EHR/EPR	Millennium	Cerner	Latest available	July 2023	1000
Any Social Care Systems	N/A	N/A	N/A	N/A	N/A
Contact Centre	UCCX	Cisco	9.2	Out of contract	300
Email and Collaboration	Office 365	Microsoft			

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	3200	Windows 10 Ent X64, 20H2.
Apple Mac	N/A	N/A
Chrome Devices	N/A	N/A
Android Phones	230	Various but latest available for software
Apple iPhones	300	Various but latest available for software
Apple iPads	300	Various but latest available for software

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	Microsoft	Subscription, Feb 2022
Details of any Business Process Outsource arrangement for technology	N/A	N/A
Who provides your data centre?	Inhouse	Inhouse
What Software as a Service packages do you use?	Office 365	Allocate Healthroster
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Yes	

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still

unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust