

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 1st November 2023. I am pleased to confirm the following.

Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,

Who is the current provider?- Various suppliers.

Is it contracted? If so, when does their contract end? – N/A

Which OEM do you use? – N/A

How many laptops and desktops are there in your estate? - 4200

How many users do you have? - 5000

Who is the named person and their role in your organisation in charge of procurement for IT?

We don't supply names under data protection

What is your buying/refresh cycle?

5 years

What is your annual spend on IT hardware such as laptops/desktops?

Varys year on year depending on capital but between £100k - £450K

How would you rate their service delivery on a scale of 1-10?

Do you have an internal IT Department? - Yes

How many members does this department have? - 80

Do you outsource any IT managed services? If so, who to? – N/A

How long is this contract?

How would you rate their service delivery on a scale of 1-10?

Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use? – N/A

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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