Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 24 January 2022.

I am pleased to confirm the following.

1. **How many staff do you employ?** 3813

2. **Do you have a critical care function?** Yes

3. **Are you actively involved in/contributing to ICS level initiatives?** Yes

4. **How many desktop devices do you have in the Trust?** 3000

5. **What makes & models are most used?** Dell, OptiPlex

6. **What is your main web browser?** MS Edge

7. **How many trust mobile devices do you have? (phones/tablets)** 700

8. **What are the main makes and models?** Apple, iPhone & iPad

9. **As a whole, does the Trust favour Apple or Android devices?** Apple

10. **Are employees encouraged to use their personal devices for work?** Yes

11. **Do you use an MDM solution to manage devices?** Yes

12. **Who is your Internet provider?** Exponential-e

13. **Do you have any known Wifi dead zones?** No

14. **Who is your cellular provider?** EE

15. **Do you have known cellular coverage dead zones?** Yes

16. **Do you use pagers/bleeps?** Yes

17. **Who is your current pager/bleep service provider?** Ascon

18. **Do you rely on commercial apps such as WhatsApp to communicate internally?** No

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns.

Chief Executive: Joe Harrison
Chairman: Simon Lloyd

19. Which commercial/external apps do you use? MS Teams

20. Do you use any of the following supplier's services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall? Yes

21. **Do you use any software to manage tasks at night? If yes, what software do you use?** No

22. **If not, how do you manage your tasks at night (word of mouth, whiteboard etc)?** Cerner eCARE work lists and verbal / written handover

23. **Which roles are responsible for managing the workload at night?** Night Nurse Practitioners/ Junior medical staff & Registrar level doctors

24. **Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)?** SAML

25. **What PAS/EPR system do you use?** Cerner Millennium

26. **Do you have APIs to integrate with the PAS/EPR?** Yes

27. **Do you use Business Intelligence software? If so, what?** Microsoft Power BI

28. **Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can.** Yes

29. **Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples**

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust