

Tuesday 10 June 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Friday 23 May 2025. I am pleased to confirm the following.

1.How many complaints you have received due to “heat” “overheating” “too hot” “high temperatures”, each year for the last three years. If you don’t record complaints as such, please undertake a keyword search.

3 complaints

2.A copy of or link to your most recent heatwave plan

Please see attached document.

3.Number of surgery appointments (operations) cancelled each year for the last four years,

2020 - 486
2021 - 691
2022 - 1093
2023 - 740
2024 - 797

Of these cancelled, how many were cancelled due to overheating / heat / power failures due to heat

2020 - 0
2021 - 1
2022 - 0
2023 - 10
2024 - 0

4.Do you routinely measure the air temperature in your maternity wards?

if so, how many times has it exceeded 26C, each year for the last three years?

Labour ward - we do not routinely measure the air temperatures of each labour wardroom however; in extreme weather we follow guidance regarding monitoring birth rooms.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.