



Standing Way Eaglestone Milton Keynes MK6 5LD 01908 660033 www.mkuh.nhs.uk

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 17th July 2024. I am pleased to confirm the following.

- 1. The name of the supplier who implemented your finance software system.
- 2. The installation date of your finance software system.
- 3. The contract expiration date for your current finance software system.
- 4. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.
- 5. The total annual costs to run and maintain your finance system.

Please can you also break down your annual costs by:

- o Software licensing fees
- o Maintenance and support fees
- o Hardware costs
- o Consultancy
- o Training
- o Other recurring expenses (please specify) 6. Do you have any plans to switch to a different finance system or upgrade the current system?

Milton Keynes University Hospital NHS Foundation Trust uses Oracle R12, which is supplied and managed by NHS Shared Business Services (SBS).

Oracle R12 has been in use since 2008.

Our contract expires 31/03/2028.

Due to the commercially sensitive nature of the centralised contract between NHS SBS and Oracle, we are unable to provide a breakdown of costs.

We do not have any plans to change the system.

Any upgrades are implemented by NHS SBS and then rolled out nationally based on their timetable.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.