

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 1st May 2024. I am pleased to confirm the following.

1. Does your Eye Service/A&E service offer Emergency/Casualty Eye Care by walk-in, telephone or self-referral? If so, can you please state if it is walk-in, telephone or self-referral based and can you provide activity data for each of the last 5 years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)

ED will accept all patient with an eye related problem by walk in. No self-referrals are accepted in the Eye Clinic but if the patient has been treated previously within the service and needs assistance the admin take messages over the phone and will pass on to the clinician to advise. If patient requires Ophthalmology assistance ED will refer on to the team and then booked in to the BUS (Booked Urgent Service) – Source of referral will be Emergency.

2. Number of Adult Patients attending, in each year, in the age groups of, 18 to 24; 25 to 34; 35 to 49; 50 to 64; over 65

Please see attached document.

3. Number of Adult Patients attending, in each year, split by Casualty/A&E Triage Category of 3, 4 & 5 (we have intentionally excluded Category 1 & 2 from this FOI)

We do not have this information in our data warehouse.

4. Number of Adult Patients transferred/onward referred, in each year, to the Outpatient Eye clinic for ongoing care?

We do not have this information in our data warehouse.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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