| Date of Report: 17/09/2021  |   |       |        |               |         |         |        |               | Milton Keynes<br>University Hospital<br>NHS Foundation Trust |
|---|---|-------|--------|---------------|---------|---------|--------|---------------|--|
| FOI 7024 - A&E Attendand  | ces and Re-Attendances  |       |        |               |         |         |        |               |  |
| Questions   | Notes/Comments  | 18-65 |        |               |         | Over 65 |        |               |  |
| Questions   | Notes/Comments  | Male  | Female | Indeterminate | Unknown | Male    | Female | Indeterminate | Unknown  |
| 1. Total number of A&E visits in from<br>01/06/18 - 31/05/20.               | All attendances to the MKUH Emergency Department between 1st June 2018 and 31st May 2020 where the patient<br>was aged 18 or over. This is split by the requested age groupings and by gender category.<br>Please note, due to a system upgrade in May 2018, data prior to then is currently unavailable, as such, data has<br>been provided for a two year period from June 2018. Furthermore, where the gender data is incomplete, these have<br>been categorised as 'Data Unavailable'.  | 45196 | 51026  | 7             | 14      | 15461   | 18483  | 0             | 0  |
| 2. Total number of unique people visiting<br>A&E over the same time period. | All unique patient attendances to the MKUH Emergency Department between 1st June 2018 and 31st May 2020 where the patient was aged 18 or over. This is split by the requested age groupings and by gender category.<br>Please note, due to a system upgrade in May 2018, data prior to then is currently unavailable, as such, data has been provided for a two year period from June 2018. Furthermore, where the gender data is incomplete, these have been categorised as 'Data Unavailable'.  | 29736 | 30732  | 3             | 4       | 7888    | 9830   | 0             | 0  |
| 3. Total number of people with 2 or more<br>risits within a 30 day period.  | All attendances to the MKUH Emergency Department between 1st June 2018 and 31st May 2020 where the patient<br>was aged 18 or over and had a previous attendance within the past 30 days. This is split by the requested age<br>groupings and by gender category.<br>Please note, due to a system upgrade in May 2018, data prior to then is currently unavailable, as such, data has<br>been provided for a two year period from June 2018. Furthermore, where the gender data is incomplete, these have<br>been categorised as 'Data Unavailable'.<br>Due to difficulties in retrieving this data at unique patient level, this data may contain multiple counts of the same<br>patients if they re-attended multiple times within a 30 day period and satisfy the above criteria. | 6113  | 7865   | 0             | 6       | 2849    | 2879   | 0             | 0  |
| 4. Within those patients I am looking for<br>patients:                      |   |       |        |               |         |         |        |               |  |
| 4a. Have the same presenting complaint.                                     | All attendances in Question 3 where the Chief Complaint was the same as the previous attendance.  | 1316  | 2114   | 0             | 3       | 596     | 571    | 0             | 0  |
| 4b. Have presented with a different<br>complaint.                           | All attendances in Question 3 where the Chief Complaint was not the same as the previous attendance.  | 2405  | 3028   | 0             | 3       | 1336    | 1373   | 0             | 0  |
| Ic. Complaint data unavailable.   | All attendances in Question 3 where Chief Complaint data for either the current or previous attendance is<br>unavailable.   | 2392  | 2723   | 0             | 0       | 917     | 935    | 0             | 0  |
| 4d. Patient's discharge destination.  | Ambulatory Emergency Care service   | 14    | 40     | 0             | 0       | 5       | 4      | 0             | 0  |
|   | Custodial services e.g. prison / detention centre   | 8     | 0      | 0             | 0       | 0       | 0      | 0             | 0  |
|   | High Dependency Unit (level 2)  | 0     | 1      | 0             | 0       | 0       | 1      | 0             | 0  |
|   | Home  | 4172  | 4935   | 0             | 5       | 1042    | 1025   | 0             | 0  |
|   | Hospital in the home service  | 4     | 1      | 0             | 0       | 1       | 0      | 0             | 0  |
|   | Mortuary  | 0     | 0      | 0             | 0       | 2       | 0      | 0             | 0  |
|   | Neonatal Intensive Care Unit (level 3)  | 2     | 1      | 0             | 0       | 0       | 0      | 0             | 0  |
|   | Police  | 33    | 16     | 0             | 0       | 0       | 0      | 0             | 0  |
|   | Residential care facility with 24 hour nursing care (e.g. nursing home)   | 0     | 4      | 0             | 0       | 3       | 5      | 0             | 0  |
|   | Residential care facility without 24 hour nursing care (e.g. residential home)  | 2     | 4      | 0             | 0       | 1       | 3      | 0             | 0  |
|   | Short stay (less than 24hr) ward outside the ED but managed by ED   | 2     | 17     | 0             | 0       | 5       | 2      | 0             | 0  |
|   | Transfer to another hospital  | 42    | 48     | 0             | 0       | 20      | 14     | 0             | 0  |
|   | Ward – physical ward bed outside ED   | 1745  | 2671   | 0             | 1       | 1692    | 1712   | 0             | 0  |
|   | No Data Available   | 89    | 127    | 0             | 0       | 78      | 113    | 0             | 0  |